

# HISTORIC AND DESIGN REVIEW COMMISSION

January 19, 2022

**HDRC CASE NO:** 2022-034  
**ADDRESS:** 343 W HOLLYWOOD AVE  
**LEGAL DESCRIPTION:** NCB 6460 BLK 11 LOT 1, AND 2, 3  
**ZONING:** R-5, H  
**CITY COUNCIL DIST.:** 1  
**DISTRICT:** Monte Vista Historic District  
**APPLICANT:** Foy Royder/South Texas SCM  
**OWNER:** Mario Pena/PENA MARIO A  
**TYPE OF WORK:** Window replacement  
**APPLICATION RECEIVED:** November 19, 2021  
**60-DAY REVIEW:** Not applicable due to City Council Emergency Orders  
**CASE MANAGER:** Rachel Rettaliata

## REQUEST:

The applicant is requesting a Certificate of Appropriateness for approval to:

1. Replace 44 windows with aluminum-clad wood windows due to fire damage.
2. Remove and enclose one window on the north (rear) elevation and one window on the west elevation.

## APPLICABLE CITATIONS:

*Historic Design Guidelines, Chapter 2, Exterior Maintenance and Alterations*

### 6. Architectural Features: Doors, Windows, and Screens

#### A. MAINTENANCE (PRESERVATION)

- i. *Openings*—Preserve existing window and door openings. Avoid enlarging or diminishing to fit stock sizes or air conditioning units. Avoid filling in historic door or window openings. Avoid creating new primary entrances or window openings on the primary façade or where visible from the public right-of-way.
- ii. *Doors*—Preserve historic doors including hardware, fanlights, sidelights, pilasters, and entablatures.
- iii. *Windows*—Preserve historic windows. When glass is broken, the color and clarity of replacement glass should match the original historic glass.
- iv. *Screens and shutters*—Preserve historic window screens and shutters.
- v. *Storm windows*—Install full-view storm windows on the interior of windows for improved energy efficiency. Storm window may be installed on the exterior so long as the visual impact is minimal and original architectural details are not obscured.

#### B. ALTERATIONS (REHABILITATION, RESTORATION, AND RECONSTRUCTION)

- i. *Doors*—Replace doors, hardware, fanlight, sidelights, pilasters, and entablatures in-kind when possible and when deteriorated beyond repair. When in-kind replacement is not feasible, ensure features match the size, material, and profile of the historic element.
- ii. *New entrances*—Ensure that new entrances, when necessary to comply with other regulations, are compatible in size, scale, shape, proportion, material, and massing with historic entrances.
- iii. *Glazed area*—Avoid installing interior floors or suspended ceilings that block the glazed area of historic windows.
- iv. *Window design*—Install new windows to match the historic or existing windows in terms of size, type, configuration, material, form, appearance, and detail when original windows are deteriorated beyond repair.
- v. *Muntins*—Use the exterior muntin pattern, profile, and size appropriate for the historic building when replacement windows are necessary. Do not use internal muntins sandwiched between layers of glass.
- vi. *Replacement glass*—Use clear glass when replacement glass is necessary. Do not use tinted glass, reflective glass, opaque glass, and other non-traditional glass types unless it was used historically. When established by the architectural style of the building, patterned, leaded, or colored glass can be used.
- vii. *Non-historic windows*—Replace non-historic incompatible windows with windows that are typical of the architectural style of the building.
- viii. *Security bars*—Install security bars only on the interior of windows and doors.

ix. *Screens*—Utilize wood screen window frames matching in profile, size, and design of those historically found when the existing screens are deteriorated beyond repair. Ensure that the tint of replacement screens closely matches the original screens or those used historically.

x. *Shutters*—Incorporate shutters only where they existed historically and where appropriate to the architectural style of the house. Shutters should match the height and width of the opening and be mounted to be operational or appear to be operational. Do not mount shutters directly onto any historic wall material.

### *Standard Specifications for Original Wood Window Replacement*

- SCOPE OF REPAIR: When individual elements such as sills, muntins, rails, sashes, or glazing has deteriorated, every effort should be made to repair or reconstruct that individual element prior to consideration of wholesale replacement. For instance, applicant should replace individual sashes within the window system in lieu of full replacement with a new window unit.
- MISSING OR PREVIOUSLY-REPLACED WINDOWS: Where original windows are found to be missing or previously-replaced with a nonconforming window product by a previous owner, an alternative material to wood may be considered when the proposed replacement product is more consistent with the Historic Design Guidelines in terms of overall appearance. Such determination shall be made on a case-by-case basis by OHP and/or the HDRC. Whole window systems should match the size of historic windows on property unless otherwise approved.
- MATERIAL: If full window replacement is approved, the new windows must feature primed and painted wood exterior finish. Clad, composition, or non-wood options are not allowed unless explicitly approved by the commission.
- SASH: Meeting rails must be no taller than 1.25". Stiles must be no wider than 2.25". Top and bottom sashes must be equal in size unless otherwise approved.
- DEPTH: There should be a minimum of 2" in depth between the front face of the window trim and the front face of the top window sash. This must be accomplished by recessing the window sufficiently within the opening or with the installation of additional window trim to add thickness.
- TRIM: Original trim details and sills should be retained or repaired in kind. If approved, new window trim must feature traditional dimensions and architecturally appropriate casing and sloped sill detail. Window track components such as jamb liners must be painted to match the window trim or concealed by a wood window screen set within the opening.
- GLAZING: Replacement windows should feature clear glass. Low-e or reflective coatings are not recommended for replacements. The glazing should not feature faux divided lights with an interior grille. If approved to match a historic window configuration, the window should feature real exterior muntins.
- COLOR: Replacement windows should feature a painted finished. If a clad product is approved, white or metallic manufacturer's color is not allowed, and color selection must be presented to staff.
- INSTALLATION: Replacement windows should be supplied in a block frame and exclude nailing fins. Window opening sizes should not be altered to accommodate stock sizes prior to approval.
- FINAL APPROVAL: If the proposed window does not meet the aforementioned stipulations, then the applicant must submit updated window specifications to staff for review, prior to purchase and installation. For more assistance, the applicant may request the window supplier to coordinate with staff directly for verification.

### **FINDINGS:**

- a. The primary structure located at 343 W Hollywood is a 2-story single-family home constructed circa 1930 in the Spanish Eclectic style. The structure features a side gable barrel tile roof, stucco cladding, a projecting front doorway with decorative arch detailing, and wood, aluminum-clad wood, and vinyl windows. The structure is contributing to the Monte Vista Historic District.
- b. SITE VISIT – Staff conducted a site visit on January 12, 2022, to assess the condition of the existing windows. Staff observed that all of the original wood windows feature extensive fire damage, including charred or missing sashes and broken or missing glass. Staff does not find the existing original wood windows to be repairable. The vinyl, non-original wood, and aluminum-clad windows also feature varying levels of fire damage.
- c. WINDOW REPLACEMENT – The applicant has proposed to replace all 44 windows on the property due to extensive fire damage. The existing windows on the property include twelve (12) original fully wood, one-over-one windows on the east and north (rear) elevations, a non-original wood window on the west elevation, six (6) vinyl windows on the front façade and north (rear) elevation, and aluminum-clad replacement windows on the front façade and east, west, and north elevations. The front façade does not currently feature any original wood

windows. The applicant has proposed to install Pella aluminum-clad wood windows to replace all existing windows on the structure. According to the Historic Design Guidelines, historic windows should be preserved, and new windows should be installed to match the historic or existing windows in terms of size, type, configuration, material, form, appearance, and detail when original windows are deteriorated beyond repair. Guideline 6.B.vii states that non-historic incompatible windows should be replaced with windows that are typical of the architectural style of the building. Due to extensive fire damage, staff finds that window replacement is appropriate for this structure. Staff finds that the historic wood windows should be replaced in-kind with fully wood windows.

- d. WINDOW OPENING ENCLOSURE – The applicant has proposed to enclose one (1) existing vinyl window on the first floor of the north (rear) elevation and one (1) existing vinyl window on the first floor of the west elevation. Guideline 6.A.i for Exterior Maintenance and Alterations states that existing window and door openings should be preserved. Avoid filling in historic door or window openings. Staff finds the proposal inconsistent with the Guidelines.

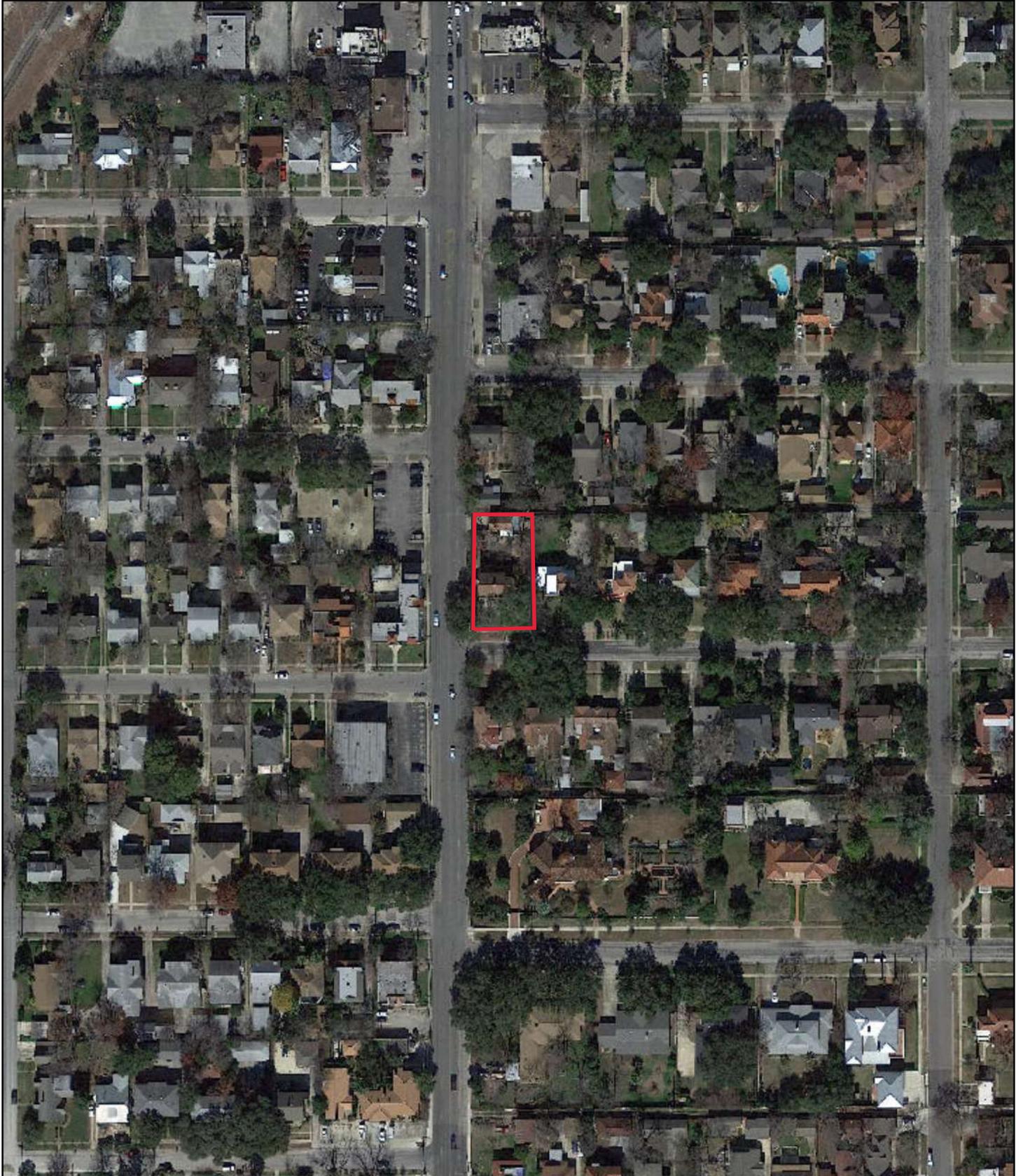
### **RECOMMENDATION:**

Item 1, staff recommends approval of the window replacement based on findings a through c with the following stipulations:

- i. That the historic wood windows on the east elevation are replaced with fully wood windows.
- ii. That all replacement windows meet staff's standard window stipulations and that the applicant submits updated specifications to staff for review and approval. The windows should feature an inset of two (2) inches within facades and should feature profiles that are found historically within the immediate vicinity. Meeting rails must be no taller than 1.25" and stiles no wider than 2.25". White manufacturer's color is not allowed, and color selection must be presented to staff. There should be a minimum of two inches in depth between the front face of the window trim and the front face of the top window sash. This must be accomplished by recessing the window sufficiently within the opening or with the installation of additional window trim to add thickness. Window trim must feature traditional dimensions and architecturally appropriate sill detail. Window track components must be painted to match the window trim or concealed by a wood window screen set within the opening.

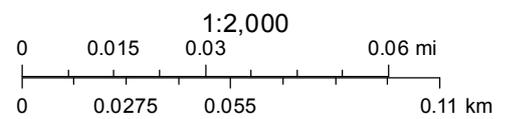
Item 2, staff does not recommend approval of the window opening enclosure based on finding d.

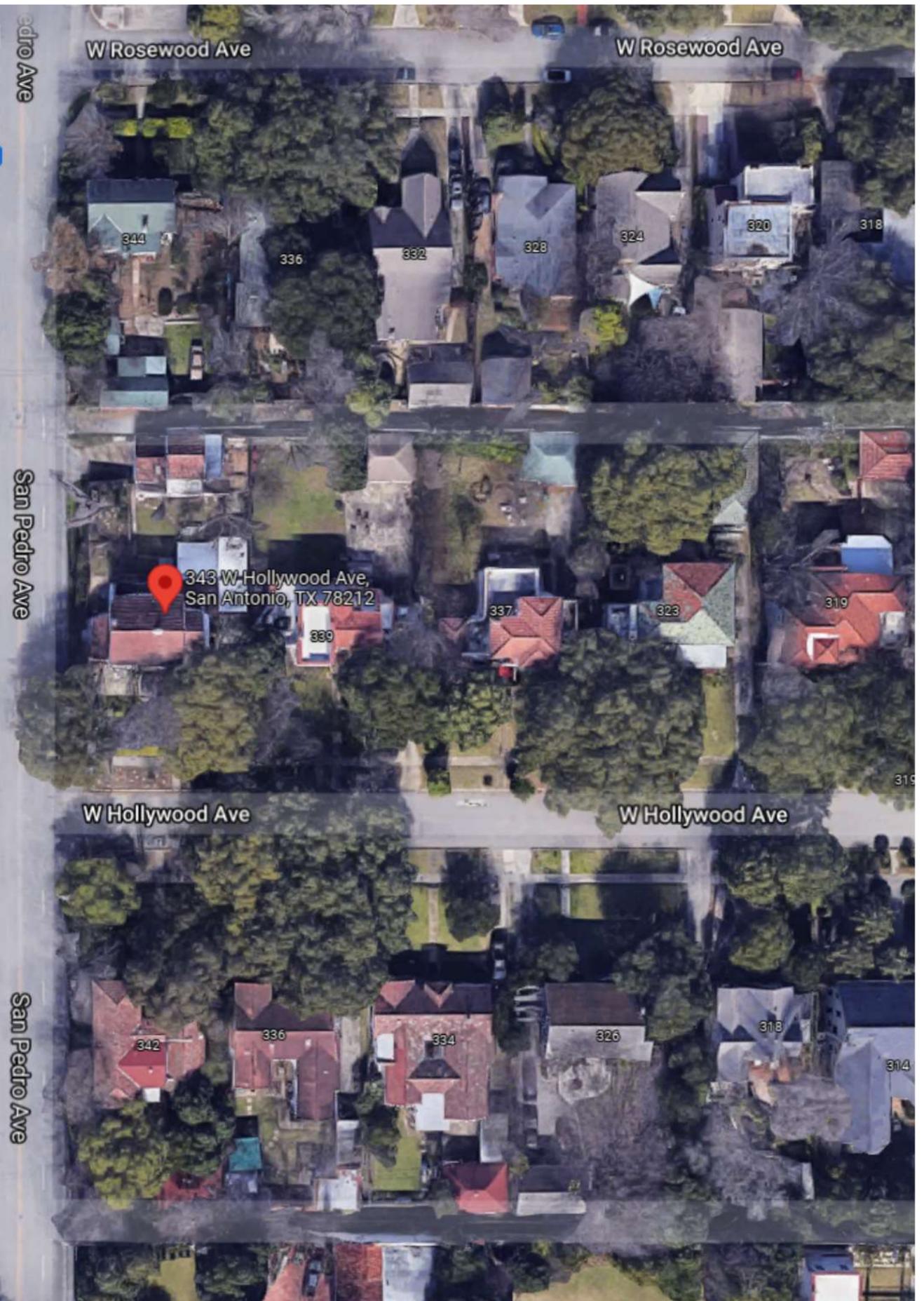
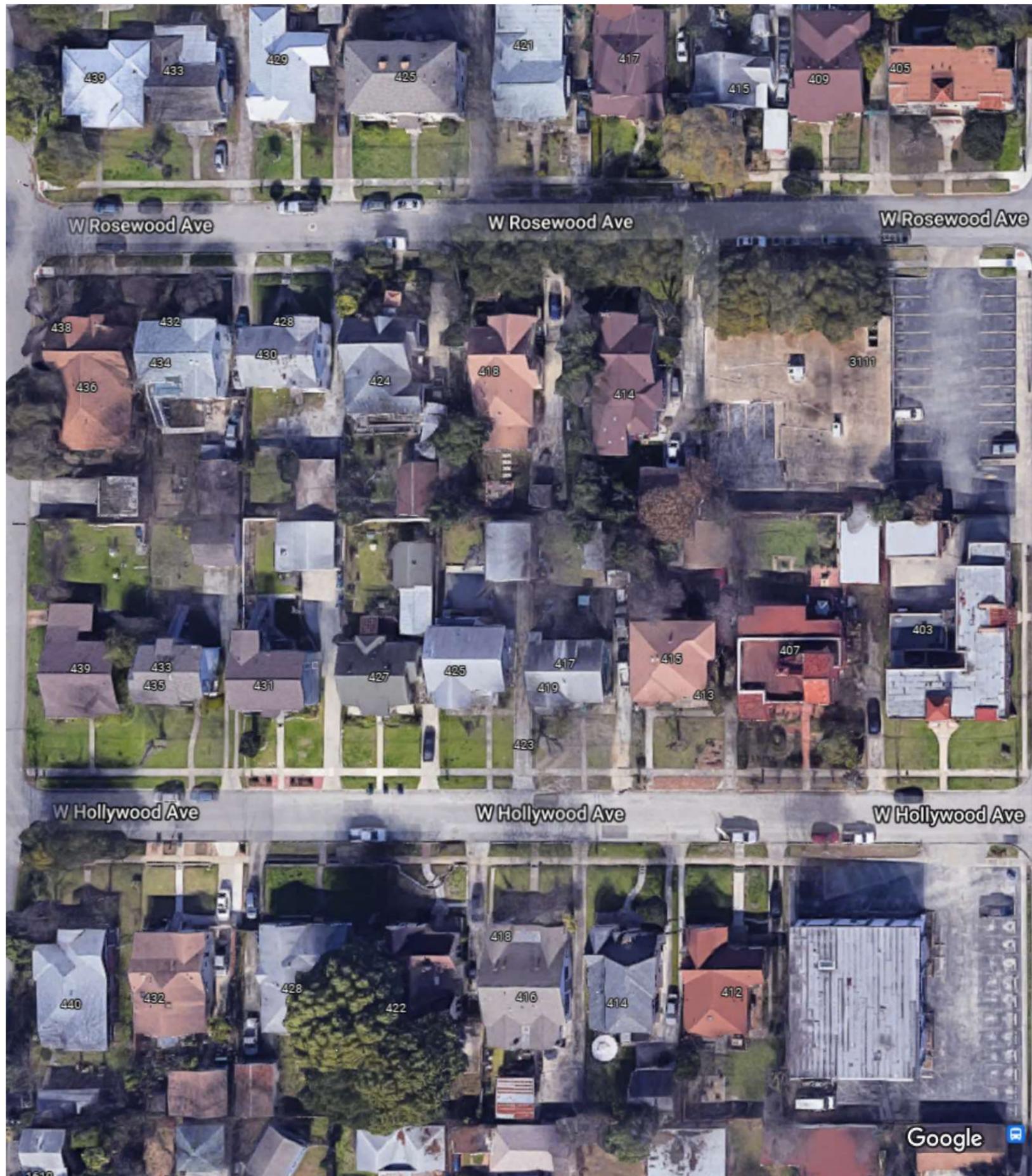
# City of San Antonio One Stop



January 14, 2022

 User drawn lines







Walgreens

Jim's

Taco Cabana  
Tacos

Drive Out Auto Center  
Car dealer

343 W Hollywood Ave,  
San Antonio, TX 78212

Google



San Pedro Ave

342

San Pedro Ave

W Hollywood Ave

343 W Hollywood Ave,  
San Antonio, TX 78212

©2014 Google / Aerial

336

W Hollywood Ave

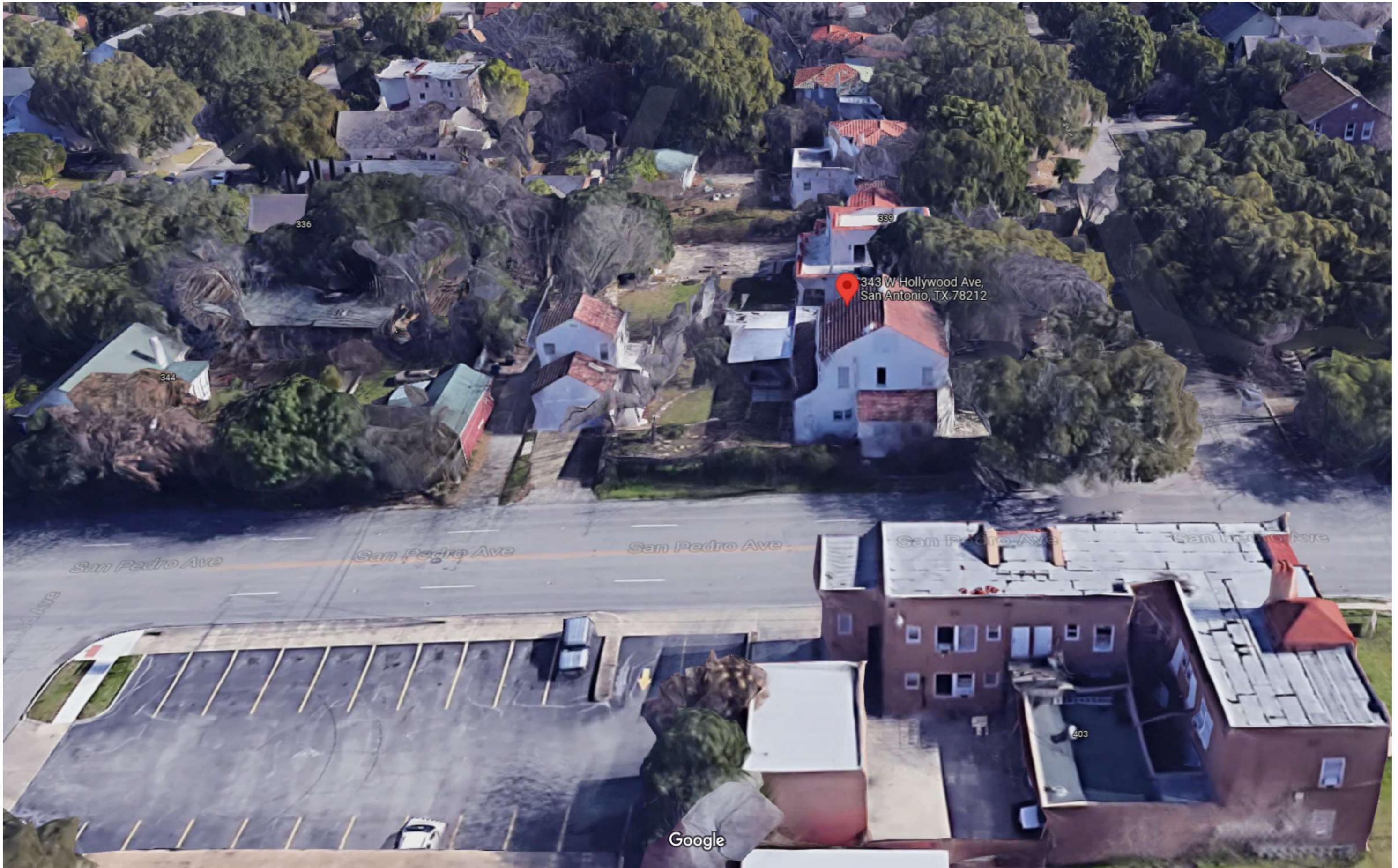
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Google



343 W. Hollywood Ave,  
San Antonio, TX 78212

Google



343 W Hollywood Ave,  
San Antonio, TX 78212

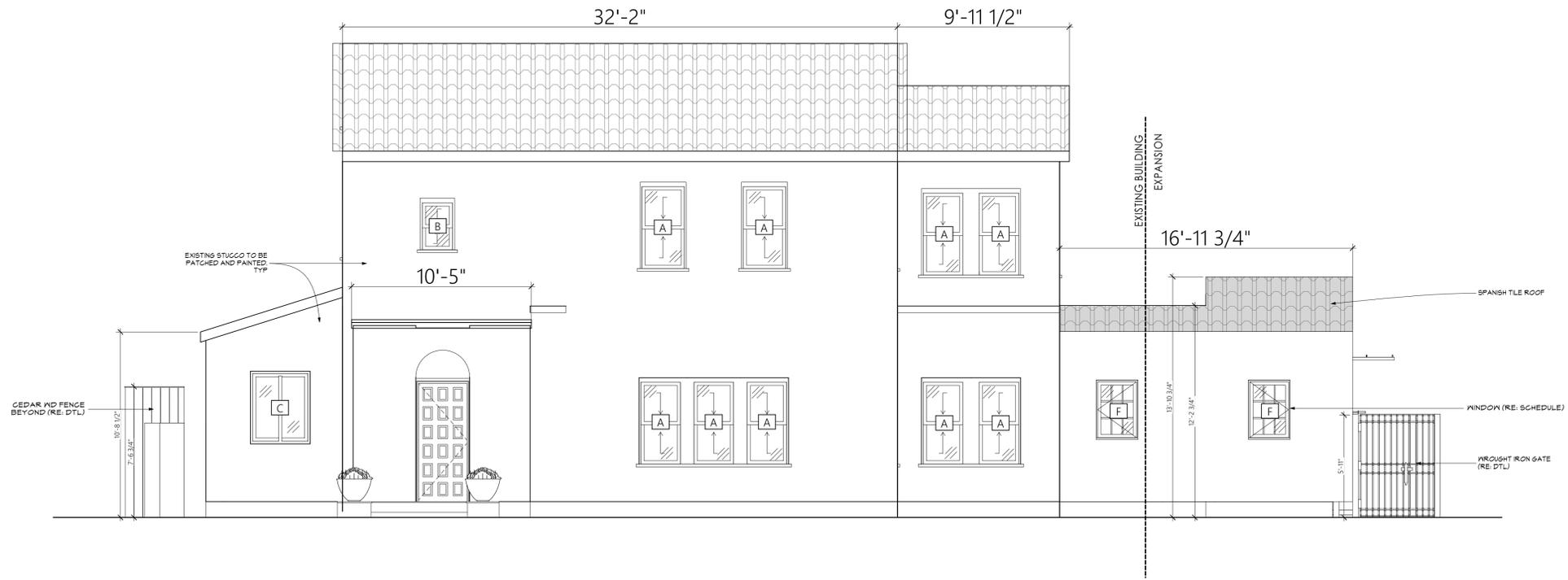
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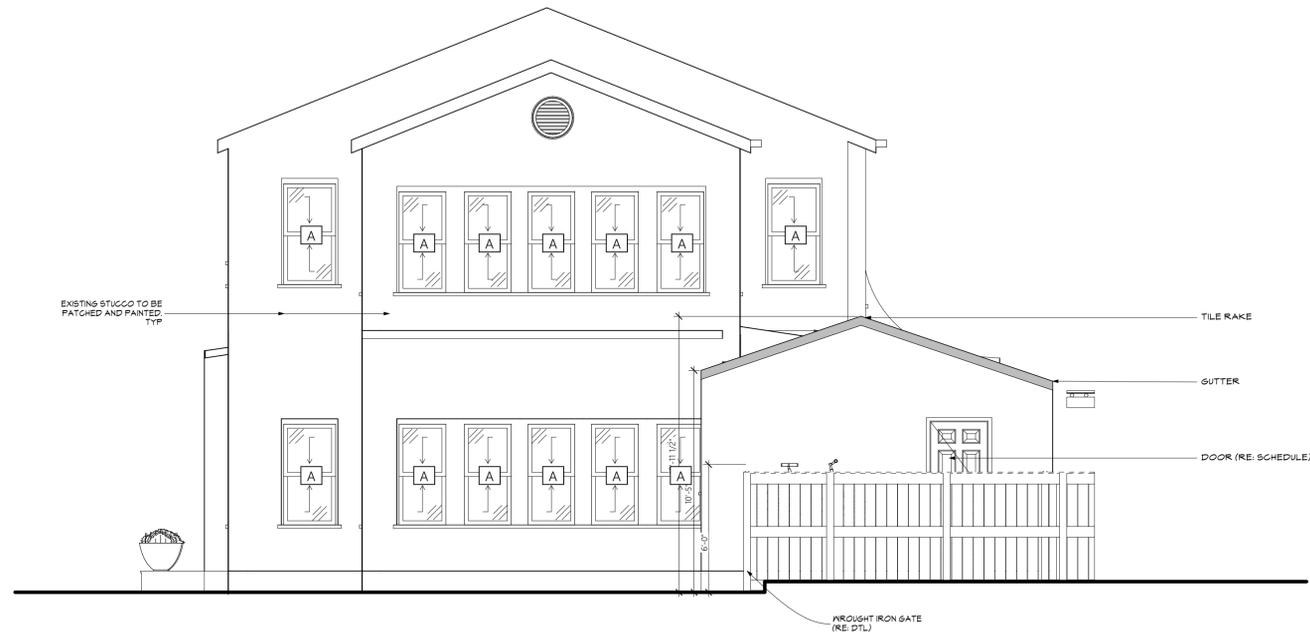
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Google



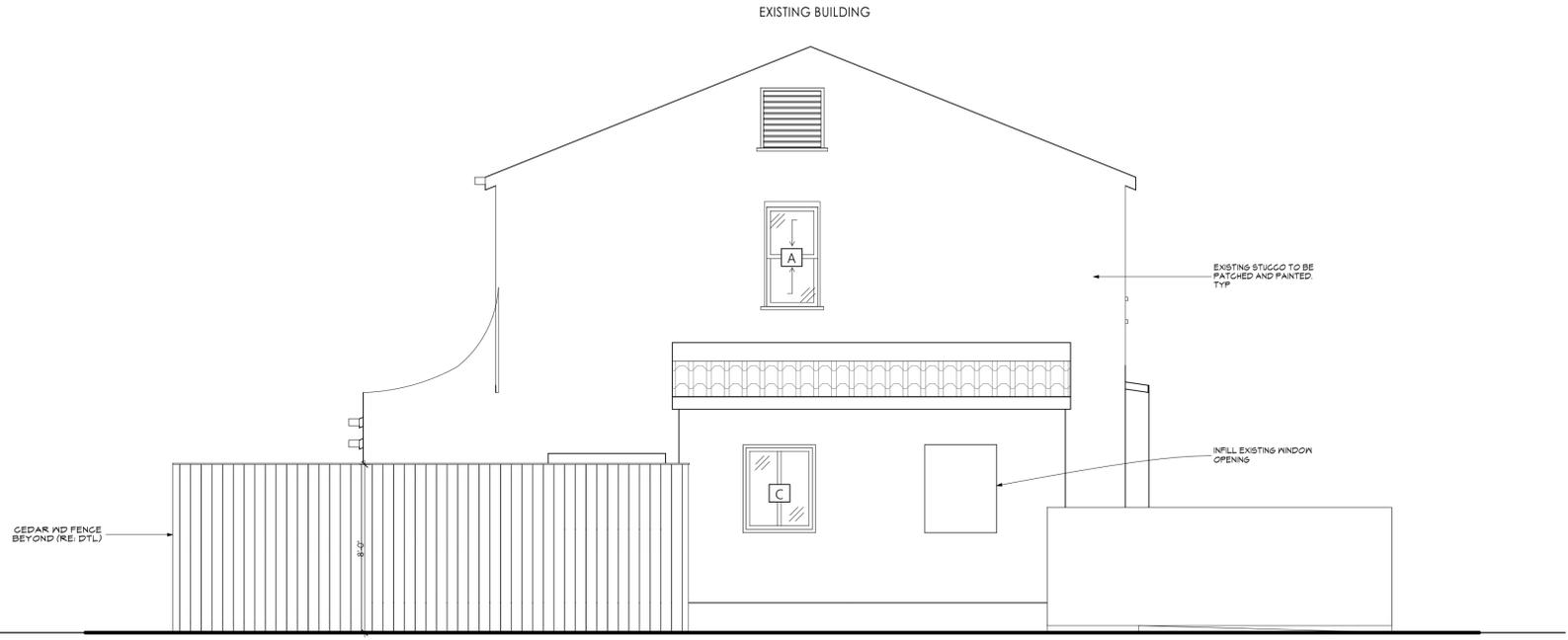
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SCALE: 1/4" = 1'-0"



2 EAST ELEVATION  
SCALE: 1/4" = 1'-0"



1 NORTH ELEVATION  
SCALE: 1/4" = 1'-0"



2 WEST ELEVATION  
SCALE: 1/4" = 1'-0"



PUBLISHED: 12/2/2021

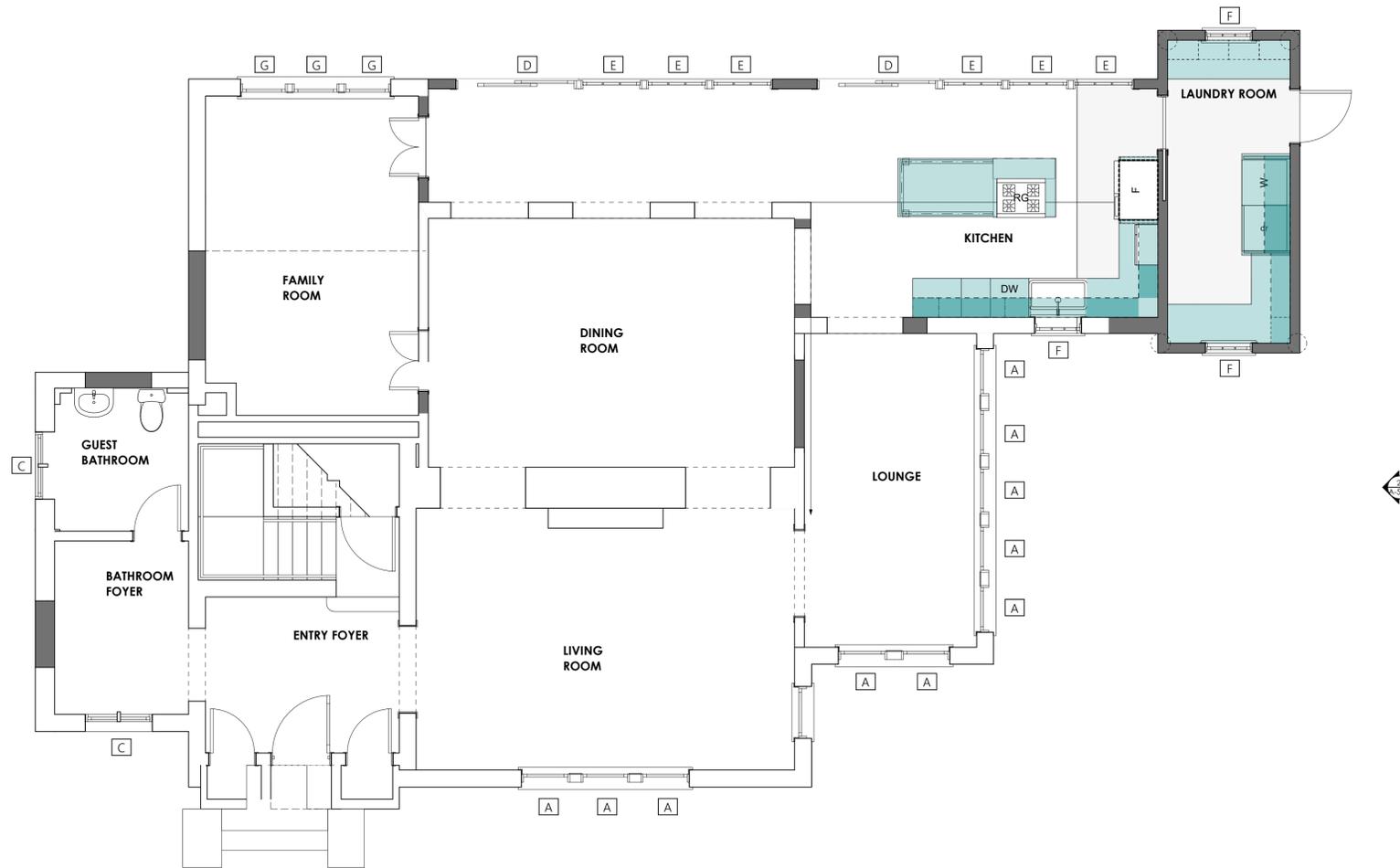
Mario & Diana Peña Residence  
Remodel San Antonio  
343 West Hollywood Ave  
San Antonio, Texas 78212

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1 FIRST FLOOR PLAN WINDOWS

SCALE: 1/4" = 1'-0"



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FIRST FLOOR PLAN

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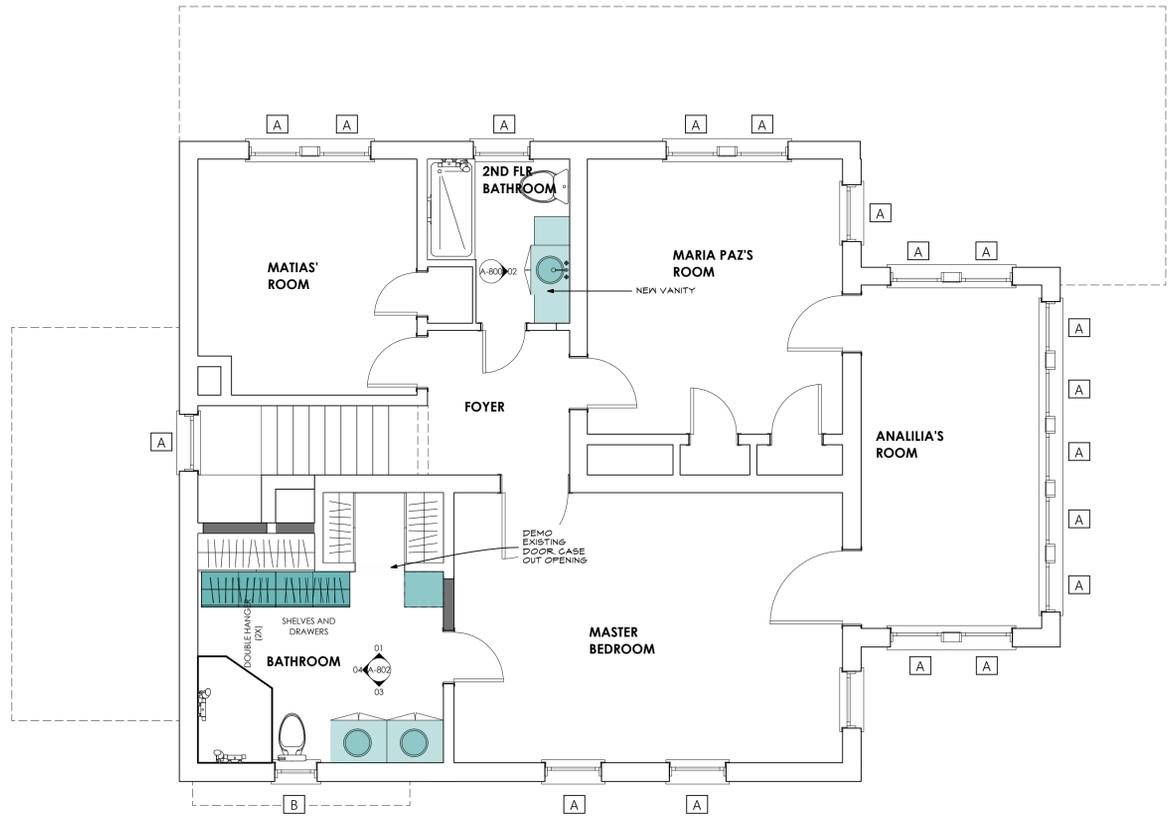
REVISIONS: XX/XX/XX

SHEET NO.:

A-204

JOB NO.: #PIn

1 SECOND FLOOR PLAN WINDOWS  
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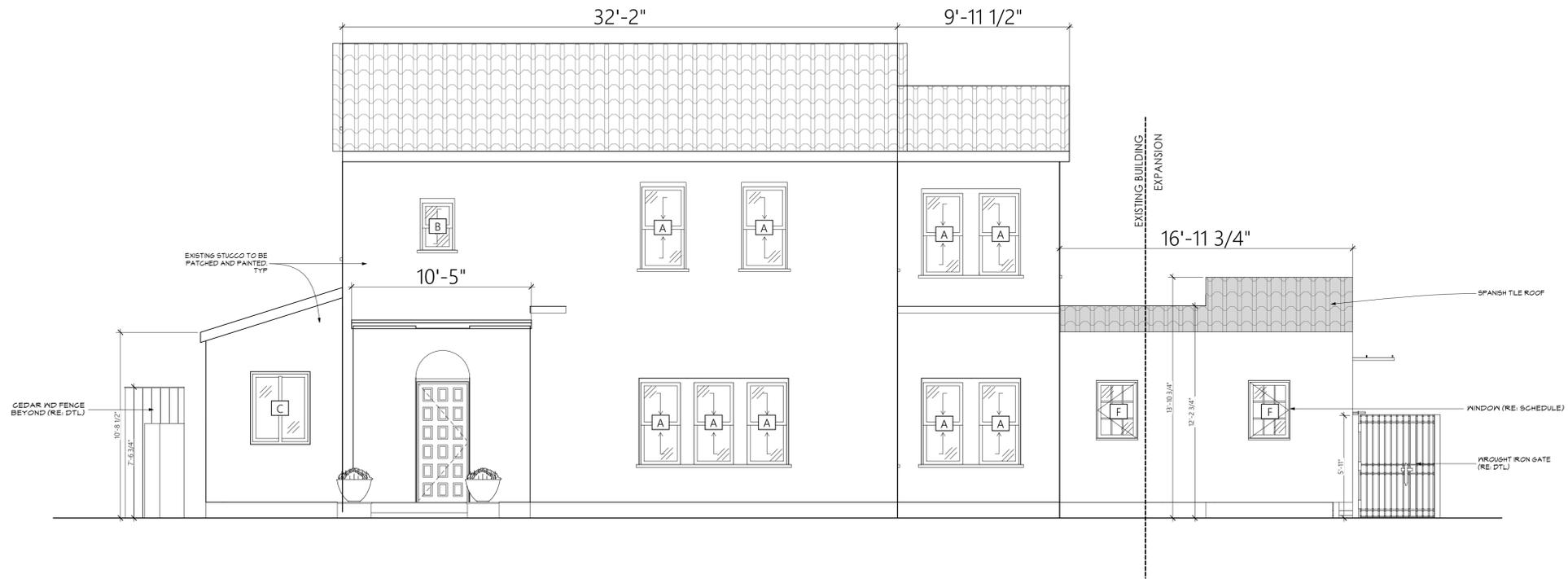


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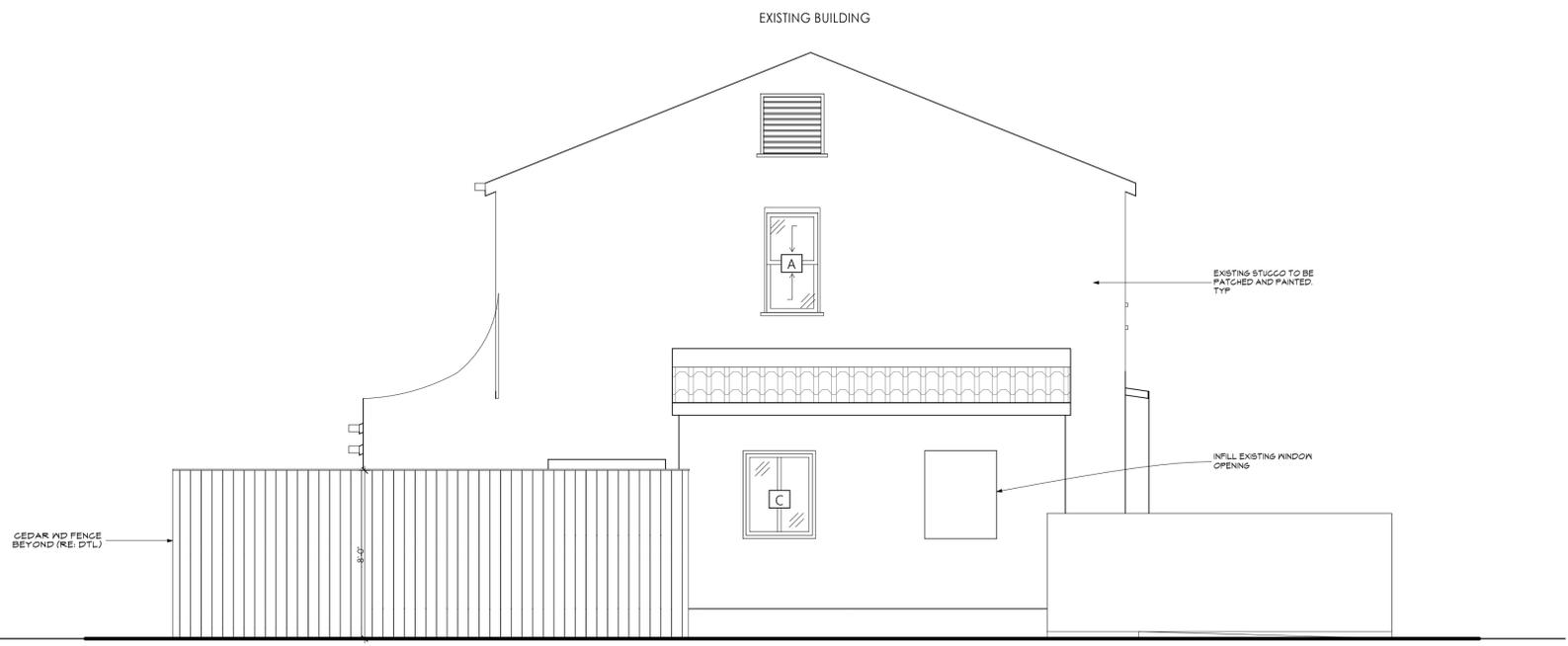
1 SOUTH ELEVATION  
SCALE: 1/4" = 1'-0"



2 EAST ELEVATION  
SCALE: 1/4" = 1'-0"



1 NORTH ELEVATION  
SCALE: 1/4" = 1'-0"



2 WEST ELEVATION  
SCALE: 1/4" = 1'-0"

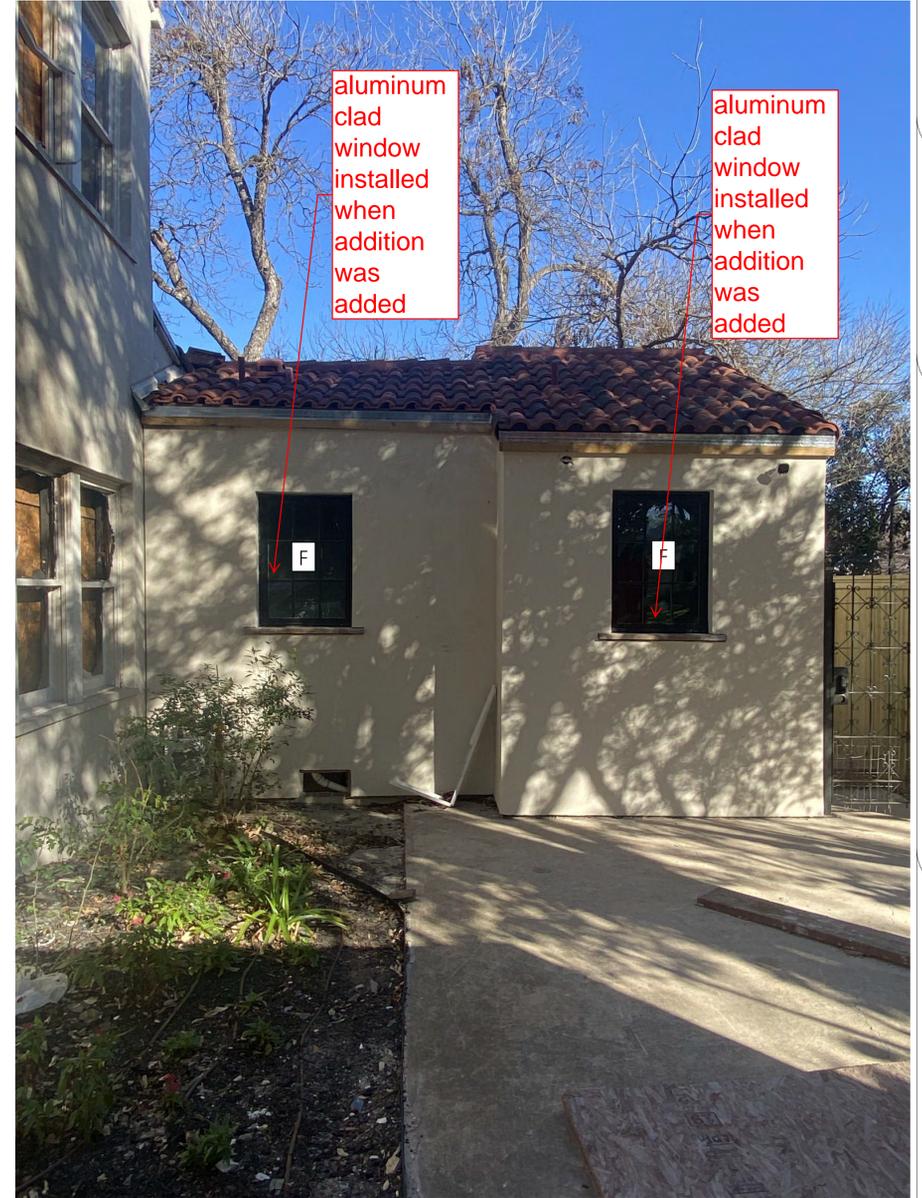


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# SOUTH ELEVATION



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SOUTH EXTERIOR PICTURES  
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# EAST ELEVATION



Historic windows destroyed by the fire  
- all 10 on this facade



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San Antonio, Texas 78212

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SHEET NO.:

**A-503**

JOB NO.: #PIn

# NORTH ELEVATION



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San Antonio, Texas 78212

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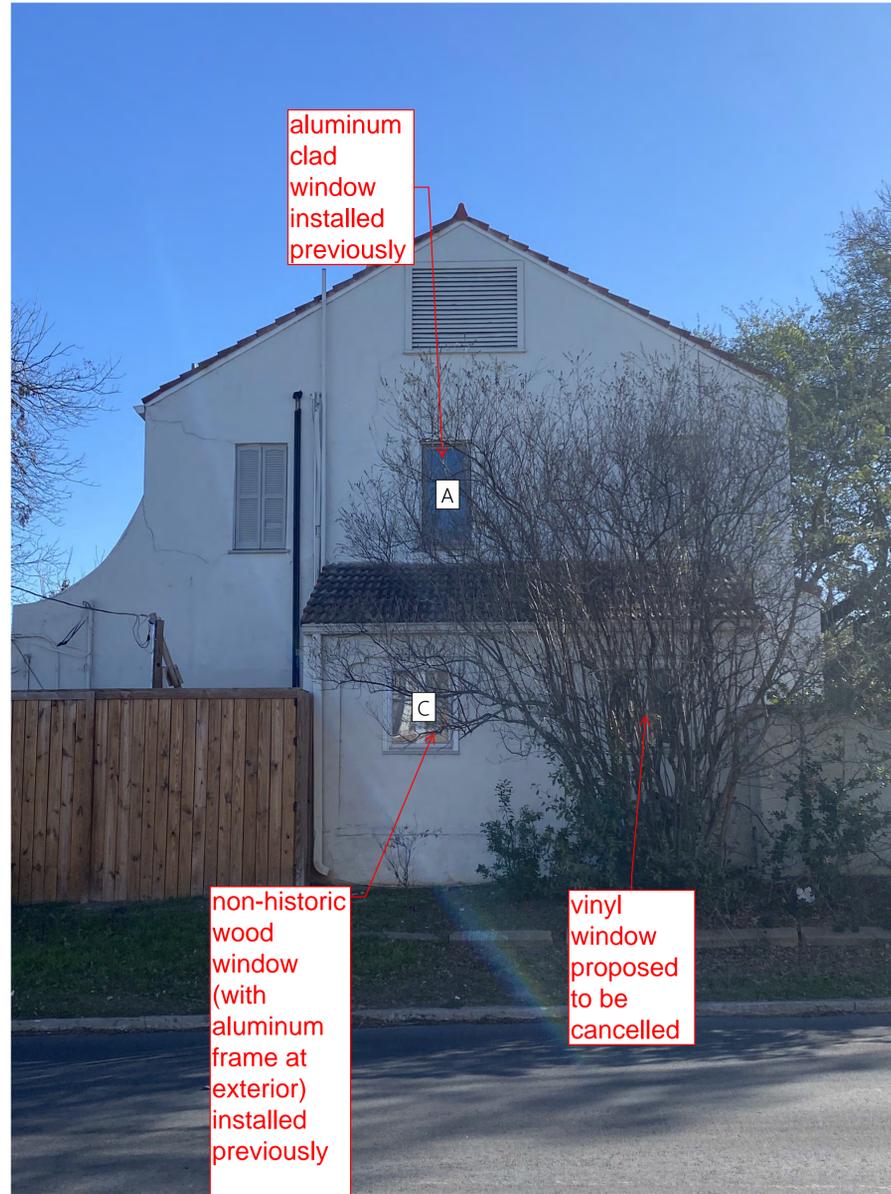
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SHEET NO.:

A-504

JOB NO.: #PIn

# WEST ELEVATION



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# Contract - Detailed

Pella Window and Door Showroom of San Antonio  
 6510 Blanco Road  
 San Antonio, TX 78216  
**Phone:** (210) 735-2030 **Fax:** (210) 735-3837

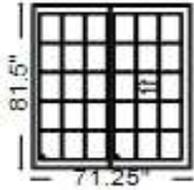
**Sales Rep Name:** Owens, Marcus  
**Sales Rep Phone:** 210-735-2030  
**Sales Rep Fax:**  
**Sales Rep E-Mail:** mowens@pellasouthtexas.com

Customer Information	Project/Delivery Address	Order Information
<b>Able City Architecture</b> 118 Broadway St Ste 529  SAN ANTONIO, TX 78205-1983 <b>Primary Phone:</b> (210) 912-5929 <b>Mobile Phone:</b> <b>Fax Number:</b> <b>E-Mail:</b> <b>Contact Name:</b>  <b>Great Plains #:</b> 1005047402 <b>Customer Number:</b> 1009009276 <b>Customer Account:</b> 1005047402	<b>Mario Pena Residence -New Doors</b> 343 W Hollywood  <b>Lot #</b> San Antonio, TX 78205-1983 <b>County:</b> <b>Owner Name:</b> Able City Architecture <b>Owner Phone:</b> (210) 912-5929	<b>Quote Name:</b> Mario Pena Residence -New Doors  <b>Order Number:</b> 370X46169 <b>Quote Number:</b> <b>14453679</b> <b>Order Type:</b> Non-Installed Sales <b>Wall Depth:</b> <b>Payment Terms:</b> Deposit/C.O.D. <b>Tax Code:</b> SATGROUPTX <b>Cust Delivery Date:</b> None <b>Quoted Date:</b> 8/12/2021 <b>Contracted Date:</b> <b>Booked Date:</b> <b>Customer PO #:</b>

Customer Notes: PELLA LIFESTYLE SERIES DOORS / PELLA RESERVE TRADITIONAL 3-WIDE WINDOW  
 BLACK EXTERIOR ON LINES #10,11,15,20  
 PUTTY EXTERIOR ON LINE #  
 UNFINISHED WOOD INTERIOR  
 \* SOUND TRANSMISSION GLASS \*  
 SIMULATED DIVIDED LIGHT WHERE SPECIFIED  
 OIL RUBBED BRONZE HARDWARE ON DOORS / BRIGHT BRASS HARDWARE ON SINGLE HUNG  
 NO SCREENS

Line #	Location:	Attributes			
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10 72 x 82



PK #  
2100

Viewed From Exterior

D

**Lifestyle, Double Sliding Door, Contemporary,, Fixed / Vent Left, 71.25 X 81.5, Without HGP, Black**

	Item Price	Qty	Ext'd Price
	\$2,188.82	2	\$4,377.64

**1: 7282 Fixed / Vent Left Double Sliding Door**

**Frame Size:** 71 1/4 X 81 1/2

**General Information:** No Package, Without Hinged Glass Panel, Clad, Pine, 5 7/8", 4 9/16", Oak Threshold

**Exterior Color / Finish:** Standard Enduraclad, Black

**Interior Color / Finish:** Unfinished Interior

**Glass:** Insulated Tempered Low-E SunDefense™ Low-E Insulating Glass Argon Non High Altitude STC 5mm/3mm Combination

**Hardware Options:** Black, Standard, Handle Included, Handle Included, Oil Rubbed Bronze, Black, No Integrated Sensor

**Screen:** No Screen, Matte Black

**Performance Information:** U-Factor 0.29, SHGC 0.18, VLT 0.42, CPD PEL-N-230-00144-00001, Performance Class LC, PG 50, Calculated Positive DP Rating 50, Calculated Negative DP Rating 50, TDI DR-809, Year Rated 08|11

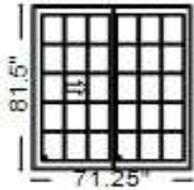
**Grille:** SDL, No Custom Grille, 7/8", Traditional (3W5H / 3W5H)

**Wrapping Information:** Foldout Fins, Factory Applied, No Exterior Trim, 4 9/16", 5 7/8", Factory Applied, Pella Recommended Clearance, Perimeter Length = 306".

Rough Opening: 72" X 82"

Line #	Location:	Attributes			
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11 72 x 82



PK #  
2100

Viewed From Exterior

D

**Lifestyle, Double Sliding Door, Contemporary,, Vent Right / Fixed, 71.25 X 81.5, Without HGP, Black**

	Item Price	Qty	Ext'd Price
	\$2,188.82	1	\$2,188.82

**1: 7282 Vent Right / Fixed Double Sliding Door**

**Frame Size:** 71 1/4 X 81 1/2

**General Information:** No Package, Without Hinged Glass Panel, Clad, Pine, 5 7/8", 4 9/16", Oak Threshold

**Exterior Color / Finish:** Standard Enduraclad, Black

**Interior Color / Finish:** Unfinished Interior

**Glass:** Insulated Tempered Low-E SunDefense™ Low-E Insulating Glass Argon Non High Altitude STC 5mm/3mm Combination

**Hardware Options:** Black, Standard, Handle Included, Handle Included, Oil Rubbed Bronze, Black, No Integrated Sensor

**Screen:** No Screen, Matte Black

**Performance Information:** U-Factor 0.29, SHGC 0.18, VLT 0.42, CPD PEL-N-230-00144-00001, Performance Class LC, PG 50, Calculated Positive DP Rating 50, Calculated Negative DP Rating 50, TDI DR-809, Year Rated 08|11

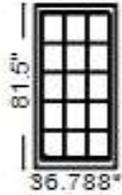
**Grille:** SDL, No Custom Grille, 7/8", Traditional (3W5H / 3W5H)

**Wrapping Information:** Foldout Fins, Factory Applied, No Exterior Trim, 4 9/16", 5 7/8", Factory Applied, Pella Recommended Clearance, Perimeter Length = 306".

Rough Opening: 72" X 82"

Line #	Location:	Attributes		
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15 36 3/4 x 81.5



Viewed From Exterior

**E**

**Lifestyle, Single Sliding Door, Contemporary,, Fixed, 36.787 X 81.5, Without HGP, Black**

Item Price	Qty	Ext'd Price
\$945.76	4	\$3,783.04

PK #  
2100

**1: 36.7582 Fixed Single Sliding Door**

**Frame Size:** 36 13/16 X 81 1/2

**General Information:** No Package, Without Hinged Glass Panel, Clad, Pine, 5 7/8", 4 9/16"

**Exterior Color / Finish:** Standard Enduraclad, Black

**Interior Color / Finish:** Unfinished Interior

**Glass:** Insulated Tempered Low-E SunDefense™ Low-E Insulating Glass Argon Non High Altitude STC 5mm/3mm Combination

**Performance Information:** U-Factor 0.29, SHGC 0.18, VLT 0.42, CPD PEL-N-230-00144-00001, Performance Class CW, PG 50, Calculated Positive DP Rating 50, Calculated Negative DP Rating 50, TDI DR-838, Year Rated 08|11

**Grille:** SDL, No Custom Grille, 7/8", Traditional (3W5H)

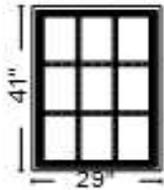
**Wrapping Information:** Foldout Fins, Factory Applied, No Exterior Trim, 4 9/16", 5 7/8", Factory Applied, Pella Recommended Clearance, Perimeter Length = 237".

Rough Opening: 37 - 1/2" X 82"

Customer Notes: \*\* FIXED DOOR PANEL \*\*

Line #	Location:	Attributes		
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20 29 x 41



Viewed From Exterior

**F**

**Lifestyle, Sash Set, Fixed, 29 X 41, Without HGP, Black**

Item Price	Qty	Ext'd Price
\$569.13	3	\$1,707.39

PK #  
2100

**1: 2941 Fixed Sash Set**

**Frame Size:** 29 X 41

**General Information:** No Package, Without Hinged Glass Panel, Clad, Pine, 5", 3 11/16"

**Exterior Color / Finish:** Standard Enduraclad, Black

**Interior Color / Finish:** Unfinished Interior

**Glass:** Insulated Low-E SunDefense™ Low-E Insulating Glass Argon Non High Altitude STC 5mm/3mm Combination

**Performance Information:** U-Factor 0.29, SHGC 0.21, VLT 0.47, CPD PEL-N-229-00871-00001, Performance Class LC, PG 50, Calculated Positive DP Rating 50, Calculated Negative DP Rating 50, TDI WIN-2173, Year Rated 08|11

**Grille:** SDL, No Custom Grille, 7/8", Traditional (3W3H)

**Wrapping Information:** Foldout Fins, Factory Applied, No Exterior Trim, 4 13/16", 6 1/8", Standard Four Sided Jamb Extension, Factory Applied, Pella Recommended Clearance, Perimeter Length = 140".

Rough Opening: 29 - 3/4" X 41 - 3/4"

Line #	Location:	Attributes
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25 3(2'5)x4'11

**Pella® Reserve, Traditional, 3-Wide Single Hung, 87 X 59, Putty**

Item Price	Qty	Ext'd Price
\$2,515.49	1	\$2,515.49



PK #  
2100

Viewed From Exterior



**1: Traditional, 2959 Single Hung, Equal**

**Frame Size:** 29 X 59

**General Information:** Standard, Luxury, Clad, Pine, 5", 3 11/16"

**Exterior Color / Finish:** Painted, Standard Enduraclad, Putty

**Interior Color / Finish:** Unfinished Interior

**Sash / Panel:** Ogee, Ogee, Standard, No Sash Lugs

**Glass:** Insulated Dual Low-E SunDefense™ Low-E Insulating Glass Argon Non High Altitude STC 5mm/3mm Combination

**Hardware Options:** Cam-Action Lock, Bright Brass, No Window Opening Control Device, No Limited Opening Hardware, Order Sash Lift, No Integrated Sensor

**Screen:** No Screen

**Performance Information:** U-Factor 0.29, SHGC 0.21, VLT 0.48, CPD PEL-N-232-01009-00001, Performance Class CW, PG 50, Calculated Positive DP Rating 50, Calculated Negative DP Rating 50, Year Rated 08|11, Egress Does not meet typical United States egress, but may comply with local code requirements

**Grille:** No Grille,

**Vertical Mull 1:** FactoryMull, Standard Joining Mullion, Frame To Frame Width- 0", Mull Design Pressure- 20

**2: Traditional, 2959 Single Hung, Equal**

**Frame Size:** 29 X 59

**General Information:** Standard, Luxury, Clad, Pine, 5", 3 11/16"

**Exterior Color / Finish:** Painted, Standard Enduraclad, Putty

**Interior Color / Finish:** Unfinished Interior

**Sash / Panel:** Ogee, Ogee, Standard, No Sash Lugs

**Glass:** Insulated Dual Low-E SunDefense™ Low-E Insulating Glass Argon Non High Altitude STC 5mm/3mm Combination

**Hardware Options:** Cam-Action Lock, Bright Brass, No Window Opening Control Device, No Limited Opening Hardware, Order Sash Lift, No Integrated Sensor

**Screen:** No Screen

**Performance Information:** U-Factor 0.29, SHGC 0.21, VLT 0.48, CPD PEL-N-232-01009-00001, Performance Class CW, PG 50, Calculated Positive DP Rating 50, Calculated Negative DP Rating 50, Year Rated 08|11, Egress Does not meet typical United States egress, but may comply with local code requirements

**Grille:** No Grille,

**Vertical Mull 2:** FactoryMull, Standard Joining Mullion, Frame To Frame Width- 0", Mull Design Pressure- 20

**3: Traditional, 2959 Single Hung, Equal**

**Frame Size:** 29 X 59

**General Information:** Standard, Luxury, Clad, Pine, 5", 3 11/16"

**Exterior Color / Finish:** Painted, Standard Enduraclad, Putty

**Interior Color / Finish:** Unfinished Interior

**Sash / Panel:** Ogee, Ogee, Standard, No Sash Lugs

**Glass:** Insulated Dual Low-E SunDefense™ Low-E Insulating Glass Argon Non High Altitude STC 5mm/3mm Combination

**Hardware Options:** Cam-Action Lock, Bright Brass, No Window Opening Control Device, No Limited Opening Hardware, Order Sash Lift, No Integrated Sensor

**Screen:** No Screen

**Performance Information:** U-Factor 0.29, SHGC 0.21, VLT 0.48, CPD PEL-N-232-01009-00001, Performance Class CW, PG 50, Calculated Positive DP Rating 50, Calculated Negative DP Rating 50, Year Rated 08|11, Egress Does not meet typical United States egress, but may comply with local code requirements

**Grille:** No Grille,

**Wrapping Information:** Foldout Fins, Factory Applied, No Exterior Trim, 4 9/16", 5 7/8", Standard Four Sided Jamb Extension, Factory Applied, Pella Recommended Clearance, Perimeter Length = 292".

**Rough Opening:** 87 - 3/4" X 59 - 3/4"

Customer Notes: PUTTY EXTERIOR  
UNFINISHED INTERIOR  
BRIGHT BRASS HARDWARE

Line #	Location:	Attributes	Item Price	Qty	Ext'd Price
30	None Assigned	<b>2MD - Two Man Delivery - Adder</b>	\$225.00	1	\$225.00

## Thank You For Purchasing Pella® Products

### PELLA WARRANTY:

Pella products are covered by Pella's limited warranties in effect at the time of sale. All applicable product warranties are incorporated into and become a part of this contract. Please see the warranties for complete details, taking special note of the two important notice sections regarding installation of Pella products and proper management of moisture within the wall system. Neither Pella Corporation nor the Seller will be bound by any other warranty unless specifically set out in this contract. However, Pella Corporation will not be liable for branch warranties which create obligations in addition to or obligations which are inconsistent with Pella written warranties.

Clear opening (egress) information does not take into consideration the addition of a Rolscreen [or any other accessory] to the product. You should consult your local building code to ensure your Pella products meet local egress requirements.

Per the manufacturer's limited warranty, unfinished mahogany exterior windows and doors must be finished upon receipt prior to installing and refinished annually, thereafter. Variations in wood grain, color, texture or natural characteristics are not covered under the limited warranty.

INSYNCTIVE PRODUCTS: In addition, Pella Insynctive Products are covered by the Pella Insynctive Products Software License Agreement and Pella Insynctive Products Privacy Policy in effect at the time of sale, which can be found at [Insynctive.pella.com](https://www.pella.com). By installing or using Your Insynctive Products you are acknowledging the Insynctive Software Agreement and Privacy Policy are part of the terms of sale.

Notice of Collection of Personal Information: We may collect your personal information when you interact with us. Under the California Consumer Privacy Act (CCPA), California residents have specific rights to request this information, request to delete this information, and opt out of the sharing or sale of this information to third parties. To learn more about our collection practices and your rights under the CCPA please visit our link <https://www.pella.com/california-rights-policy/> at [pella.com](https://www.pella.com).

### ARBITRATION AND CLASS ACTION WAIVER ("ARBITRATION AGREEMENT")

**YOU and Pella and its subsidiaries and the Pella Branded Distributor AGREE TO ARBITRATE DISPUTES ARISING OUT OF OR RELATING TO YOUR PELLA PRODUCTS (INCLUDES PELLA GOODS AND PELLA SERVICES) AND WAIVE THE RIGHT TO HAVE A COURT OR JURY DECIDE DISPUTES. YOU WAIVE ALL RIGHTS TO PROCEED AS A MEMBER OR REPRESENTATIVE OF A CLASS ACTION, INCLUDING CLASS ARBITRATION, REGARDING DISPUTES ARISING OUT OF OR RELATING TO YOUR PELLA PRODUCTS.** You may opt out of this Arbitration Agreement by providing notice to Pella no later than ninety (90) calendar days from the date You purchased or otherwise took ownership of Your Pella Goods. To opt out, You must send notice by e-mail to [pellawebsupport@pella.com](mailto:pellawebsupport@pella.com), with the subject line: "Arbitration Opt Out" or by calling (877) 473-5527. Opting out of the Arbitration Agreement will not affect the coverage provided by any applicable limited warranty pertaining to Your Pella Products. For complete information, including the full terms and conditions of this Arbitration Agreement, which are incorporated herein by reference, please visit [www.pella.com/arbitration](http://www.pella.com/arbitration) or e-mail to [pellawebsupport@pella.com](mailto:pellawebsupport@pella.com), with the subject line: "Arbitration Details" or call (877) 473-5527. D'ARBITRAGE ET RENONCIATION AU RECOURS COLLECTIF ("convention d'arbitrage") EN FRANÇAIS SEE PELLA.COM/ARBITRATION. DE ARBITRAJE Y RENUNCIA COLECTIVA ("acuerdo de arbitraje") EN ESPAÑOL VER PELLA.COM/ARBITRATION.

Seller shall not be held liable for failure or delay in the performance of its obligations under this Agreement, if such performance is hindered or delayed by the occurrence of an act or event beyond the Seller's reasonable control (force majeure event), including but not limited to earthquakes, unusually severe weather and other Acts of God, fire, strikes and labor unrest, epidemics, riots, war, civil unrest, and government interventions. Seller shall give timely notice of a force majeure event and take such reasonable action to mitigate the impacts of such an event.

### Product Performance Information:

U-Factor, Solar Heat Gain Coefficient (SHGC), and Visible Light Transmittance (VLT) are certified by the National Fenestration Rating Council (NFRC).

For more information regarding the finishing, maintenance, service and warranty of all Pella® products, visit the Pella® website at [www.pella.com](http://www.pella.com)

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Manufacturer stipulates that these ratings conform to applicable NFRC procedures for determining whole product performance. NFRC ratings are determined for a fixed set of environmental conditions and a specific product size. NFRC does not recommend any products and does not warrant the suitability of any product for any specific use.

Design Pressure (DP), Performance Class, and Performance Grade (PG) are certified by a third party organization, in many cases the Window and Door Manufacturers Association (WDMA). The certification requires the performance of at least one product of the product line to be tested in accordance with the applicable performance standards and verified by an independent party. The certification indicates that the product(s) of the product line passed the applicable tests. The certification does not apply to mulled and/or product combinations unless noted. Actual product results will vary and change over the products life.

For more performance information along with information on Florida Product Approval System (FPAS) Number and Texas Dept. of Insurance (TDI) number go to [www.pella.com/performance](http://www.pella.com/performance).

NO CHANGES, RETURNS OR CREDITS AFTER ORDER IS COMMITTED. TAILGATE DELIVERY - CUSTOMER TO UNLOAD (UNLESS OTHERWISE NOTED ON CONTRACT). IF NO LABOR IS PROVIDED FOR TAILGATE ONLY DELIVERY, A \$250 RE-DELIVERY FEE WILL BE APPLIED.

**Project Checklist has been reviewed**

Customer Name (Please print)

Pella Sales Rep Name (Please print)

Customer Signature

Pella Sales Rep Signature

Date

Date

Credit Card Approval Signature

<b>Order Totals</b>	
Taxable Subtotal	\$14,797.38
Sales Tax @ 8.25%	\$1,220.78
Non-taxable Subtotal	\$0.00
<b>Total</b>	<b>\$16,018.16</b>
<b>Deposit Received</b>	<b>\$8,009.08</b>
<b>Amount Due</b>	<b>\$8,009.08</b>



# Contract - Detailed

Pella Window and Door Showroom of San Antonio  
 6510 Blanco Road  
 San Antonio, TX 78216  
 Phone: (210) 735-2030 Fax: (210) 735-3837

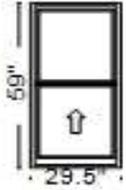
Sales Rep Name: Owens, Marcus  
 Sales Rep Phone: 210-735-2030  
 Sales Rep Fax:  
 Sales Rep E-Mail: mowens@pellasouthtexas.com

Customer Information	Project/Delivery Address	Order Information
<b>Able City Architecture</b> 118 Broadway St Ste 529  SAN ANTONIO, TX 78205-1983 <b>Primary Phone:</b> (210) 912-5929 <b>Mobile Phone:</b> <b>Fax Number:</b> <b>E-Mail:</b> <b>Contact Name:</b>  <b>Great Plains #:</b> 1005047402 <b>Customer Number:</b> 1009009276 <b>Customer Account:</b> 1005047402	<b>Mario Pena Residence -New Windows</b> 343 W Hollywood Ave  <b>Lot #</b> San Antonio, TX 78205-1983 <b>County:</b> <b>Owner Name:</b> Able City Architecture <b>Owner Phone:</b> (210) 912-5929	<b>Quote Name:</b> Mario Pena Residence -New Windows  <b>Order Number:</b> 370X46168 <b>Quote Number:</b> <b>14453676</b> <b>Order Type:</b> Non-Installed Sales <b>Wall Depth:</b> <b>Payment Terms:</b> Deposit/C.O.D. <b>Tax Code:</b> SATGROUPTX <b>Cust Delivery Date:</b> None <b>Quoted Date:</b> 8/12/2021 <b>Contracted Date:</b> <b>Booked Date:</b> <b>Customer PO #:</b>

Customer Notes: PELLA RESERVE TRADITIONAL  
 PUTTY EXTERIOR  
 UNFINISHED INTERIOR  
 BRIGHT BRASS HARDWARE & SASH LIFTS  
 SOUND TRANSMISSION GLASS  
 NO NAIL-FINS  
 JAMB DEPTH 3 11/16

Line #	Location:	Attributes			
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10	LVNG SIDE 1ST FLR	<b>Pella® Reserve, Traditional, Single Hung, 29.5 X 59, Putty</b>	<u>Item Price</u>	<u>Qty</u>	<u>Ext'd Price</u>
			\$764.45	1	\$764.45



Viewed From Exterior

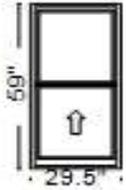
PK #  
2100

1: Traditional, 29.559 Single Hung, Equal  
 Frame Size: 29 1/2 X 59  
 General Information: Standard, Luxury, Clad, Pine, 5", 3 11/16"  
 Exterior Color / Finish: Painted, Standard Enduraclad, Putty  
 Interior Color / Finish: Unfinished Interior  
 Sash / Panel: Ogee, Ogee, Standard, No Sash Lugs  
 Glass: Insulated Dual Low-E SunDefense™ Low-E Insulating Glass Argon Non High Altitude STC 5mm/3mm Combination  
 Hardware Options: Cam-Action Lock, Bright Brass, No Window Opening Control Device, No Limited Opening Hardware, Order Sash Lift, No Integrated Sensor  
 Screen: No Screen  
 Performance Information: U-Factor 0.29, SHGC 0.21, VLT 0.48, CPD PEL-N-232-01009-00001, Performance Class CW, PG 50, Calculated Positive DP Rating 50, Calculated Negative DP Rating 50, TDI WIN-1090, Year Rated 08|11, Clear Opening Width 26.125, Clear Opening Height 25.062, Clear Opening Area 4.546839, Egress Does not meet typical United States egress, but may comply with local code requirements  
 Grille: No Grille,  
 Wrapping Information: No Exterior Trim, 3 11/16", 5", Factory Applied, Pella Recommended Clearance, Perimeter Length = 177".

Rough Opening: 30 - 1/4" X 59 - 3/4"

Line #	Location:	Attributes			
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15	LVNG FRNT 1ST FLR	<b>Pella® Reserve, Traditional, Single Hung, 29.5 X 59, Putty</b>	<u>Item Price</u>	<u>Qty</u>	<u>Ext'd Price</u>
			\$764.45	3	\$2,293.35



Viewed From Exterior

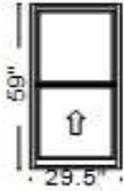
PK #  
2100

1: Traditional, 29.559 Single Hung, Equal  
 Frame Size: 29 1/2 X 59  
 General Information: Standard, Luxury, Clad, Pine, 5", 3 11/16"  
 Exterior Color / Finish: Painted, Standard Enduraclad, Putty  
 Interior Color / Finish: Unfinished Interior  
 Sash / Panel: Ogee, Ogee, Standard, No Sash Lugs  
 Glass: Insulated Dual Low-E SunDefense™ Low-E Insulating Glass Argon Non High Altitude STC 5mm/3mm Combination  
 Hardware Options: Cam-Action Lock, Bright Brass, No Window Opening Control Device, No Limited Opening Hardware, Order Sash Lift, No Integrated Sensor  
 Screen: No Screen  
 Performance Information: U-Factor 0.29, SHGC 0.21, VLT 0.48, CPD PEL-N-232-01009-00001, Performance Class CW, PG 50, Calculated Positive DP Rating 50, Calculated Negative DP Rating 50, TDI WIN-1090, Year Rated 08|11, Clear Opening Width 26.125, Clear Opening Height 25.062, Clear Opening Area 4.546839, Egress Does not meet typical United States egress, but may comply with local code requirements  
 Grille: No Grille,  
 Wrapping Information: No Exterior Trim, 3 11/16", 5", Factory Applied, Pella Recommended Clearance, Perimeter Length = 177".

Rough Opening: 30 - 1/4" X 59 - 3/4"

Line #	Location:	Attributes			
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20	MSTR FRNT 2ND FLR	<b>Pella® Reserve, Traditional, Single Hung, 29.5 X 59, Putty</b>	<u>Item Price</u>	<u>Qty</u>	<u>Ext'd Price</u>
			\$764.45	2	\$1,528.90



PK #  
2100

Viewed From Exterior

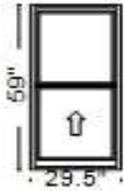


1: Traditional, 29.559 Single Hung, Equal  
 Frame Size: 29 1/2 X 59  
 General Information: Standard, Luxury, Clad, Pine, 5", 3 11/16"  
 Exterior Color / Finish: Painted, Standard Enduraclad, Putty  
 Interior Color / Finish: Unfinished Interior  
 Sash / Panel: Ogee, Ogee, Standard, No Sash Lugs  
 Glass: Insulated Dual Low-E SunDefense™ Low-E Insulating Glass Argon Non High Altitude STC 5mm/3mm Combination  
 Hardware Options: Cam-Action Lock, Bright Brass, No Window Opening Control Device, No Limited Opening Hardware, Order Sash Lift, No Integrated Sensor  
 Screen: No Screen  
 Performance Information: U-Factor 0.29, SHGC 0.21, VLT 0.48, CPD PEL-N-232-01009-00001, Performance Class CW, PG 50, Calculated Positive DP Rating 50, Calculated Negative DP Rating 50, TDI WIN-1090, Year Rated 08|11, Clear Opening Width 26.125, Clear Opening Height 25.062, Clear Opening Area 4.546839, Egress Does not meet typical United States egress, but may comply with local code requirements  
 Grille: No Grille,  
 Wrapping Information: No Exterior Trim, 3 11/16", 5", Factory Applied, Pella Recommended Clearance, Perimeter Length = 177".

Rough Opening: 30 - 1/4" X 59 - 3/4"

Line #	Location:	Attributes			
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25	MSTR SIDE 2ND FLR	<b>Pella® Reserve, Traditional, Single Hung, 29.5 X 59, Putty</b>	<u>Item Price</u>	<u>Qty</u>	<u>Ext'd Price</u>
			\$764.45	1	\$764.45



PK #  
2100

Viewed From Exterior

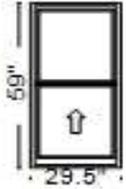


1: Traditional, 29.559 Single Hung, Equal  
 Frame Size: 29 1/2 X 59  
 General Information: Standard, Luxury, Clad, Pine, 5", 3 11/16"  
 Exterior Color / Finish: Painted, Standard Enduraclad, Putty  
 Interior Color / Finish: Unfinished Interior  
 Sash / Panel: Ogee, Ogee, Standard, No Sash Lugs  
 Glass: Insulated Dual Low-E SunDefense™ Low-E Insulating Glass Argon Non High Altitude STC 5mm/3mm Combination  
 Hardware Options: Cam-Action Lock, Bright Brass, No Window Opening Control Device, No Limited Opening Hardware, Order Sash Lift, No Integrated Sensor  
 Screen: No Screen  
 Performance Information: U-Factor 0.29, SHGC 0.21, VLT 0.48, CPD PEL-N-232-01009-00001, Performance Class CW, PG 50, Calculated Positive DP Rating 50, Calculated Negative DP Rating 50, TDI WIN-1090, Year Rated 08|11, Clear Opening Width 26.125, Clear Opening Height 25.062, Clear Opening Area 4.546839, Egress Does not meet typical United States egress, but may comply with local code requirements  
 Grille: No Grille,  
 Wrapping Information: No Exterior Trim, 3 11/16", 5", Factory Applied, Pella Recommended Clearance, Perimeter Length = 177".

Rough Opening: 30 - 1/4" X 59 - 3/4"

Line #	Location:	Attributes		
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28	PIANO ROOM	<b>Pella® Reserve, Traditional, Single Hung, 29.5 X 59, Putty</b>	Item Price	Qty	Ext'd Price
			\$764.45	2	\$1,528.90



PK #  
2100

Viewed From Exterior

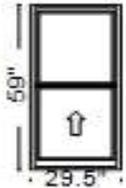


1: Traditional, 29.559 Single Hung, Equal  
 Frame Size: 29 1/2 X 59  
 General Information: Standard, Luxury, Clad, Pine, 5", 3 11/16"  
 Exterior Color / Finish: Painted, Standard Enduraclad, Putty  
 Interior Color / Finish: Unfinished Interior  
 Sash / Panel: Ogee, Ogee, Standard, No Sash Lugs  
 Glass: Insulated Dual Low-E SunDefense™ Low-E Insulating Glass Argon Non High Altitude STC 5mm/3mm Combination  
 Hardware Options: Cam-Action Lock, Bright Brass, No Window Opening Control Device, No Limited Opening Hardware, Order Sash Lift, No Integrated Sensor  
 Screen: No Screen  
 Performance Information: U-Factor 0.29, SHGC 0.21, VLT 0.48, CPD PEL-N-232-01009-00001, Performance Class CW, PG 50, Calculated Positive DP Rating 50, Calculated Negative DP Rating 50, TDI WIN-1090, Year Rated 08|11, Clear Opening Width 26.125, Clear Opening Height 25.062, Clear Opening Area 4.546839, Egress Does not meet typical United States egress, but may comply with local code requirements  
 Grille: No Grille,  
 Wrapping Information: No Exterior Trim, 3 11/16", 5", Factory Applied, Pella Recommended Clearance, Perimeter Length = 177".

Rough Opening: 30 - 1/4" X 59 - 3/4"

Line #	Location:	Attributes		
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30	BEDROOM 3	<b>Pella® Reserve, Traditional, Single Hung, 29.5 X 59, Putty</b>	Item Price	Qty	Ext'd Price
			\$764.45	2	\$1,528.90



PK #  
2100

Viewed From Exterior

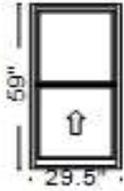


1: Traditional, 29.559 Single Hung, Equal  
 Frame Size: 29 1/2 X 59  
 General Information: Standard, Luxury, Clad, Pine, 5", 3 11/16"  
 Exterior Color / Finish: Painted, Standard Enduraclad, Putty  
 Interior Color / Finish: Unfinished Interior  
 Sash / Panel: Ogee, Ogee, Standard, No Sash Lugs  
 Glass: Insulated Dual Low-E SunDefense™ Low-E Insulating Glass Argon Non High Altitude STC 5mm/3mm Combination  
 Hardware Options: Cam-Action Lock, Bright Brass, No Window Opening Control Device, No Limited Opening Hardware, Order Sash Lift, No Integrated Sensor  
 Screen: No Screen  
 Performance Information: U-Factor 0.29, SHGC 0.21, VLT 0.48, CPD PEL-N-232-01009-00001, Performance Class CW, PG 50, Calculated Positive DP Rating 50, Calculated Negative DP Rating 50, TDI WIN-1090, Year Rated 08|11, Clear Opening Width 26.125, Clear Opening Height 25.062, Clear Opening Area 4.546839, Egress Does not meet typical United States egress, but may comply with local code requirements  
 Grille: No Grille,  
 Wrapping Information: No Exterior Trim, 3 11/16", 5", Factory Applied, Pella Recommended Clearance, Perimeter Length = 177".

Rough Opening: 30 - 1/4" X 59 - 3/4"

Line #	Location:	Attributes			
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31	PIANO ROOM	<b>Pella® Reserve, Traditional, Single Hung, 29.5 X 59, Putty</b>	<u>Item Price</u>	<u>Qty</u>	<u>Ext'd Price</u>
			\$764.45	5	\$3,822.25



PK #  
2100

Viewed From Exterior

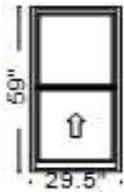
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1: Traditional, 29.559 Single Hung, Equal  
 Frame Size: 29 1/2 X 59  
 General Information: Standard, Luxury, Clad, Pine, 5", 3 11/16"  
 Exterior Color / Finish: Painted, Standard Enduraclad, Putty  
 Interior Color / Finish: Unfinished Interior  
 Sash / Panel: Ogee, Ogee, Standard, No Sash Lugs  
 Glass: Insulated Dual Low-E SunDefense™ Low-E Insulating Glass Argon Non High Altitude STC 5mm/3mm Combination  
 Hardware Options: Cam-Action Lock, Bright Brass, No Window Opening Control Device, No Limited Opening Hardware, Order Sash Lift, No Integrated Sensor  
 Screen: No Screen  
 Performance Information: U-Factor 0.29, SHGC 0.21, VLT 0.48, CPD PEL-N-232-01009-00001, Performance Class CW, PG 50, Calculated Positive DP Rating 50, Calculated Negative DP Rating 50, TDI WIN-1090, Year Rated 08|11, Clear Opening Width 26.125, Clear Opening Height 25.062, Clear Opening Area 4.546839, Egress Does not meet typical United States egress, but may comply with local code requirements  
 Grille: No Grille,  
 Wrapping Information: No Exterior Trim, 3 11/16", 5", Factory Applied, Pella Recommended Clearance, Perimeter Length = 177".

Rough Opening: 30 - 1/4" X 59 - 3/4"

Line #	Location:	Attributes			
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32	BEDROOM 3	<b>Pella® Reserve, Traditional, Single Hung, 29.5 X 59, Putty</b>	<u>Item Price</u>	<u>Qty</u>	<u>Ext'd Price</u>
			\$764.45	5	\$3,822.25



PK #  
2100

Viewed From Exterior

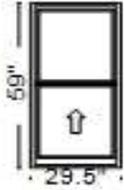
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1: Traditional, 29.559 Single Hung, Equal  
 Frame Size: 29 1/2 X 59  
 General Information: Standard, Luxury, Clad, Pine, 5", 3 11/16"  
 Exterior Color / Finish: Painted, Standard Enduraclad, Putty  
 Interior Color / Finish: Unfinished Interior  
 Sash / Panel: Ogee, Ogee, Standard, No Sash Lugs  
 Glass: Insulated Dual Low-E SunDefense™ Low-E Insulating Glass Argon Non High Altitude STC 5mm/3mm Combination  
 Hardware Options: Cam-Action Lock, Bright Brass, No Window Opening Control Device, No Limited Opening Hardware, Order Sash Lift, No Integrated Sensor  
 Screen: No Screen  
 Performance Information: U-Factor 0.29, SHGC 0.21, VLT 0.48, CPD PEL-N-232-01009-00001, Performance Class CW, PG 50, Calculated Positive DP Rating 50, Calculated Negative DP Rating 50, TDI WIN-1090, Year Rated 08|11, Clear Opening Width 26.125, Clear Opening Height 25.062, Clear Opening Area 4.546839, Egress Does not meet typical United States egress, but may comply with local code requirements  
 Grille: No Grille,  
 Wrapping Information: No Exterior Trim, 3 11/16", 5", Factory Applied, Pella Recommended Clearance, Perimeter Length = 177".

Rough Opening: 30 - 1/4" X 59 - 3/4"

Line #	Location:	Attributes		
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33	BEDROOM 3	<b>Pella® Reserve, Traditional, Single Hung, 29.5 X 59, Putty</b>	Item Price	Qty	Ext'd Price
			\$764.45	2	\$1,528.90



PK #  
2100

Viewed From Exterior

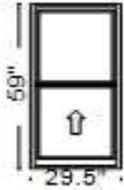
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1: Traditional, 29.559 Single Hung, Equal  
 Frame Size: 29 1/2 X 59  
 General Information: Standard, Luxury, Clad, Pine, 5", 3 11/16"  
 Exterior Color / Finish: Painted, Standard Enduraclad, Putty  
 Interior Color / Finish: Unfinished Interior  
 Sash / Panel: Ogee, Ogee, Standard, No Sash Lugs  
 Glass: Insulated Dual Low-E SunDefense™ Low-E Insulating Glass Argon Non High Altitude STC 5mm/3mm Combination  
 Hardware Options: Cam-Action Lock, Bright Brass, No Window Opening Control Device, No Limited Opening Hardware, Order Sash Lift, No Integrated Sensor  
 Screen: No Screen  
 Performance Information: U-Factor 0.29, SHGC 0.21, VLT 0.48, CPD PEL-N-232-01009-00001, Performance Class CW, PG 50, Calculated Positive DP Rating 50, Calculated Negative DP Rating 50, TDI WIN-1090, Year Rated 08|11, Clear Opening Width 26.125, Clear Opening Height 25.062, Clear Opening Area 4.546839, Egress Does not meet typical United States egress, but may comply with local code requirements  
 Grille: No Grille,  
 Wrapping Information: No Exterior Trim, 3 11/16", 5", Factory Applied, Pella Recommended Clearance, Perimeter Length = 177".

Rough Opening: 30 - 1/4" X 59 - 3/4"

Line #	Location:	Attributes		
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34	BEDROOM 2	<b>Pella® Reserve, Traditional, Single Hung, 29.5 X 59, Putty</b>	Item Price	Qty	Ext'd Price
			\$764.45	3	\$2,293.35



PK #  
2100

Viewed From Exterior

A

1: Traditional, 29.559 Single Hung, Equal  
 Frame Size: 29 1/2 X 59  
 General Information: Standard, Luxury, Clad, Pine, 5", 3 11/16"  
 Exterior Color / Finish: Painted, Standard Enduraclad, Putty  
 Interior Color / Finish: Unfinished Interior  
 Sash / Panel: Ogee, Ogee, Standard, No Sash Lugs  
 Glass: Insulated Dual Low-E SunDefense™ Low-E Insulating Glass Argon Non High Altitude STC 5mm/3mm Combination  
 Hardware Options: Cam-Action Lock, Bright Brass, No Window Opening Control Device, No Limited Opening Hardware, Order Sash Lift, No Integrated Sensor  
 Screen: No Screen  
 Performance Information: U-Factor 0.29, SHGC 0.21, VLT 0.48, CPD PEL-N-232-01009-00001, Performance Class CW, PG 50, Calculated Positive DP Rating 50, Calculated Negative DP Rating 50, TDI WIN-1090, Year Rated 08|11, Clear Opening Width 26.125, Clear Opening Height 25.062, Clear Opening Area 4.546839, Egress Does not meet typical United States egress, but may comply with local code requirements  
 Grille: No Grille,  
 Wrapping Information: No Exterior Trim, 3 11/16", 5", Factory Applied, Pella Recommended Clearance, Perimeter Length = 177".

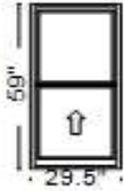
Rough Opening: 30 - 1/4" X 59 - 3/4"

Line #	Location:	Attributes
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36 REAR 2ND FLR BATH

**Pella® Reserve, Traditional, Single Hung, 29.5 X 59, Putty**

Item Price	Qty	Ext'd Price
\$764.45	1	\$764.45



PK #  
2100

Viewed From Exterior

1: Traditional, 29.559 Single Hung, Equal  
 Frame Size: 29 1/2 X 59  
 General Information: Standard, Luxury, Clad, Pine, 5", 3 11/16"  
 Exterior Color / Finish: Painted, Standard Enduraclad, Putty  
 Interior Color / Finish: Unfinished Interior  
 Sash / Panel: Ogee, Ogee, Standard, No Sash Lugs  
 Glass: Insulated Dual Low-E SunDefense™ Low-E Insulating Glass Argon Non High Altitude STC 5mm/3mm Combination  
 Hardware Options: Cam-Action Lock, Bright Brass, No Window Opening Control Device, No Limited Opening Hardware, Order Sash Lift, No Integrated Sensor  
 Screen: No Screen  
 Performance Information: U-Factor 0.29, SHGC 0.21, VLT 0.48, CPD PEL-N-232-01009-00001, Performance Class CW, PG 50, Calculated Positive DP Rating 50, Calculated Negative DP Rating 50, TDI WIN-1090, Year Rated 08|11, Clear Opening Width 26.125, Clear Opening Height 25.062, Clear Opening Area 4.546839, Egress Does not meet typical United States egress, but may comply with local code requirements  
 Grille: No Grille,  
 Wrapping Information: No Exterior Trim, 3 11/16", 5", Factory Applied, Pella Recommended Clearance, Perimeter Length = 177".

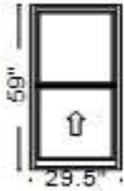
Rough Opening: 30 - 1/4" X 59 - 3/4"

Line #	Location:	Attributes
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37 BEDROOM 1

**Pella® Reserve, Traditional, Single Hung, 29.5 X 59, Putty**

Item Price	Qty	Ext'd Price
\$764.45	2	\$1,528.90



PK #  
2100

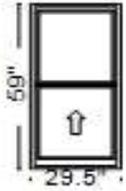
Viewed From Exterior

1: Traditional, 29.559 Single Hung, Equal  
 Frame Size: 29 1/2 X 59  
 General Information: Standard, Luxury, Clad, Pine, 5", 3 11/16"  
 Exterior Color / Finish: Painted, Standard Enduraclad, Putty  
 Interior Color / Finish: Unfinished Interior  
 Sash / Panel: Ogee, Ogee, Standard, No Sash Lugs  
 Glass: Insulated Dual Low-E SunDefense™ Low-E Insulating Glass Argon Non High Altitude STC 5mm/3mm Combination  
 Hardware Options: Cam-Action Lock, Bright Brass, No Window Opening Control Device, No Limited Opening Hardware, Order Sash Lift, No Integrated Sensor  
 Screen: No Screen  
 Performance Information: U-Factor 0.29, SHGC 0.21, VLT 0.48, CPD PEL-N-232-01009-00001, Performance Class CW, PG 50, Calculated Positive DP Rating 50, Calculated Negative DP Rating 50, TDI WIN-1090, Year Rated 08|11, Clear Opening Width 26.125, Clear Opening Height 25.062, Clear Opening Area 4.546839, Egress Does not meet typical United States egress, but may comply with local code requirements  
 Grille: No Grille,  
 Wrapping Information: No Exterior Trim, 3 11/16", 5", Factory Applied, Pella Recommended Clearance, Perimeter Length = 177".

Rough Opening: 30 - 1/4" X 59 - 3/4"

Line #	Location:	Attributes		
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Line #	Location:	Attributes	Item Price	Qty	Ext'd Price
38	AT STAIRS	<b>Pella® Reserve, Traditional, Single Hung, 29.5 X 59, Putty</b>	\$764.45	1	\$764.45



PK #  
2100

Viewed From Exterior

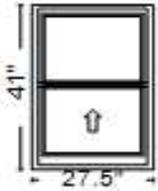
**A**

1: Traditional, 29.559 Single Hung, Equal  
 Frame Size: 29 1/2 X 59  
 General Information: Standard, Luxury, Clad, Pine, 5", 3 11/16"  
 Exterior Color / Finish: Painted, Standard Enduraclad, Putty  
 Interior Color / Finish: Unfinished Interior  
 Sash / Panel: Ogee, Ogee, Standard, No Sash Lugs  
 Glass: Insulated Dual Low-E SunDefense™ Low-E Insulating Glass Argon Non High Altitude STC 5mm/3mm Combination  
 Hardware Options: Cam-Action Lock, Bright Brass, No Window Opening Control Device, No Limited Opening Hardware, Order Sash Lift, No Integrated Sensor  
 Screen: No Screen  
 Performance Information: U-Factor 0.29, SHGC 0.21, VLT 0.48, CPD PEL-N-232-01009-00001, Performance Class CW, PG 50, Calculated Positive DP Rating 50, Calculated Negative DP Rating 50, TDI WIN-1090, Year Rated 08|11, Clear Opening Width 26.125, Clear Opening Height 25.062, Clear Opening Area 4.546839, Egress Does not meet typical United States egress, but may comply with local code requirements  
 Grille: No Grille,  
 Wrapping Information: No Exterior Trim, 3 11/16", 5", Factory Applied, Pella Recommended Clearance, Perimeter Length = 177".

Rough Opening: 30 - 1/4" X 59 - 3/4"

Line #	Location:	Attributes		
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Line #	Location:	Attributes	Item Price	Qty	Ext'd Price
45	MASTER BATH	<b>Pella® Reserve, Traditional, Single Hung, 27.5 X 41, Putty</b>	\$636.46	1	\$636.46



PK #  
2100

Viewed From Exterior

**B**

1: Traditional, 27.541 Single Hung, Equal  
 Frame Size: 27 1/2 X 41  
 General Information: Standard, Luxury, Clad, Pine, 5", 3 11/16"  
 Exterior Color / Finish: Painted, Standard Enduraclad, Putty  
 Interior Color / Finish: Unfinished Interior  
 Sash / Panel: Ogee, Ogee, Standard, No Sash Lugs  
 Glass: Insulated Dual Low-E SunDefense™ Low-E Insulating Glass Argon Non High Altitude STC 5mm/3mm Combination  
 Hardware Options: Cam-Action Lock, Bright Brass, No Window Opening Control Device, No Limited Opening Hardware, Order Sash Lift, No Integrated Sensor  
 Screen: No Screen  
 Performance Information: U-Factor 0.29, SHGC 0.21, VLT 0.48, CPD PEL-N-232-01009-00001, Performance Class CW, PG 50, Calculated Positive DP Rating 50, Calculated Negative DP Rating 50, TDI WIN-1090, Year Rated 08|11, Clear Opening Width 24.125, Clear Opening Height 16.062, Clear Opening Area 2.690943, Egress Does not meet typical United States egress, but may comply with local code requirements  
 Grille: No Grille,  
 Wrapping Information: No Exterior Trim, 3 11/16", 5", Factory Applied, Pella Recommended Clearance, Perimeter Length = 137".

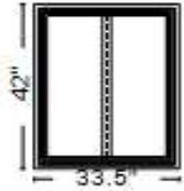
Rough Opening: 28 - 1/4" X 41 - 3/4"

Line #	Location:	Attributes
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50 FRNT 1ST FL OFFICE

**Pella® Reserve, Traditional, Sash Set, Fixed, 33.5 X 42, Putty**

Item Price	Qty	Ext'd Price
\$671.57	1	\$671.57



PK #  
2100

Viewed From Exterior



1: Traditional, 33.542 Fixed Sash Set  
 Frame Size: 33 1/2 X 42  
 General Information: Standard, Clad, Pine, 5", 3 11/16"  
 Exterior Color / Finish: Painted, Standard Enduraclad, Putty  
 Interior Color / Finish: Unfinished Interior  
 Sash / Panel: Ogee, Ogee, Standard  
 Glass: Insulated Dual Low-E SunDefense™ Low-E Insulating Glass Argon Non High Altitude STC 5mm/3mm Combination  
 Performance Information: U-Factor 0.28, SHGC 0.18, VLT 0.40, CPD PEL-N-1-58831-00001, Performance Class CW, PG 50, Calculated Positive DP Rating 50, Calculated Negative DP Rating 50, TDI WIN-1582, Year Rated 11  
 Grille: ILT, No Custom Grille, 2", Traditional (2W1H), Ogee, Ogee  
 Wrapping Information: No Exterior Trim, 3 11/16", 5", Factory Applied, Pella Recommended Clearance, Perimeter Length = 151".

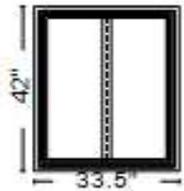
Rough Opening: 34 - 1/4" X 42 - 3/4"

Line #	Location:	Attributes
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55 SIDE 1ST FLR BATH

**Pella® Reserve, Traditional, Sash Set, Fixed, 33.5 X 42, Putty**

Item Price	Qty	Ext'd Price
\$671.57	1	\$671.57



PK #  
2100

Viewed From Exterior



1: Traditional, 33.542 Fixed Sash Set  
 Frame Size: 33 1/2 X 42  
 General Information: Standard, Clad, Pine, 5", 3 11/16"  
 Exterior Color / Finish: Painted, Standard Enduraclad, Putty  
 Interior Color / Finish: Unfinished Interior  
 Sash / Panel: Ogee, Ogee, Standard  
 Glass: Insulated Dual Low-E SunDefense™ Low-E Insulating Glass Argon Non High Altitude STC 5mm/3mm Combination  
 Performance Information: U-Factor 0.28, SHGC 0.18, VLT 0.40, CPD PEL-N-1-58831-00001, Performance Class CW, PG 50, Calculated Positive DP Rating 50, Calculated Negative DP Rating 50, TDI WIN-1582, Year Rated 11  
 Grille: ILT, No Custom Grille, 2", Traditional (2W1H), Ogee, Ogee  
 Wrapping Information: No Exterior Trim, 3 11/16", 5", Factory Applied, Pella Recommended Clearance, Perimeter Length = 151".

Rough Opening: 34 - 1/4" X 42 - 3/4"

Line #	Location:	Attributes	Item Price	Qty	Ext'd Price
60	1-MAN DELIVERY	<b>BD - Basic Delivery - Tailgate Only</b>	\$50.00	1	\$50.00

## Thank You For Purchasing Pella® Products

### PELLA WARRANTY:

Pella products are covered by Pella's limited warranties in effect at the time of sale. All applicable product warranties are incorporated into and become a part of this contract. Please see the warranties for complete details, taking special note of the two important notice sections regarding installation of Pella products and proper management of moisture within the wall system. Neither Pella Corporation nor the Seller will be bound by any other warranty unless specifically set out in this contract. However, Pella Corporation will not be liable for branch warranties which create obligations in addition to or obligations which are inconsistent with Pella written warranties.

Clear opening (egress) information does not take into consideration the addition of a Rolscreen [or any other accessory] to the product. You should consult your local building code to ensure your Pella products meet local egress requirements.

Per the manufacturer's limited warranty, unfinished mahogany exterior windows and doors must be finished upon receipt prior to installing and refinished annually, thereafter. Variations in wood grain, color, texture or natural characteristics are not covered under the limited warranty.

**INSYNCTIVE PRODUCTS:** In addition, Pella Insynctive Products are covered by the Pella Insynctive Products Software License Agreement and Pella Insynctive Products Privacy Policy in effect at the time of sale, which can be found at [Insynctive.pella.com](https://www.pella.com). By installing or using Your Insynctive Products you are acknowledging the Insynctive Software Agreement and Privacy Policy are part of the terms of sale.

Notice of Collection of Personal Information: We may collect your personal information when you interact with us. Under the California Consumer Privacy Act (CCPA), California residents have specific rights to request this information, request to delete this information, and opt out of the sharing or sale of this information to third parties. To learn more about our collection practices and your rights under the CCPA please visit our link <https://www.pella.com/california-rights-policy/> at [pella.com](https://www.pella.com).

### ARBITRATION AND CLASS ACTION WAIVER ("ARBITRATION AGREEMENT")

YOU and Pella and its subsidiaries and the Pella Branded Distributor AGREE TO ARBITRATE DISPUTES ARISING OUT OF OR RELATING TO YOUR PELLA PRODUCTS (INCLUDES PELLA GOODS AND PELLA SERVICES) AND WAIVE THE RIGHT TO HAVE A COURT OR JURY DECIDE DISPUTES. YOU WAIVE ALL RIGHTS TO PROCEED AS A MEMBER OR REPRESENTATIVE OF A CLASS ACTION, INCLUDING CLASS ARBITRATION, REGARDING DISPUTES ARISING OUT OF OR RELATING TO YOUR PELLA PRODUCTS. You may opt out of this Arbitration Agreement by providing notice to Pella no later than ninety (90) calendar days from the date You purchased or otherwise took ownership of Your Pella Goods. To opt out, You must send notice by e-mail to [pellawebsupport@pella.com](mailto:pellawebsupport@pella.com), with the subject line: "Arbitration Opt Out" or by calling (877) 473-5527. Opting out of the Arbitration Agreement will not affect the coverage provided by any applicable limited warranty pertaining to Your Pella Products. For complete information, including the full terms and conditions of this Arbitration Agreement, which are incorporated herein by reference, please visit [www.pella.com/arbitration](https://www.pella.com/arbitration) or e-mail to [pellawebsupport@pella.com](mailto:pellawebsupport@pella.com), with the subject line: "Arbitration Details" or call (877) 473-5527. D'ARBITRAGE ET RENONCIATION AU RECOURS COLLECTIF ("convention d'arbitrage") EN FRANÇAIS SEE PELLA.COM/ARBITRATION. DE ARBITRAJE Y RENUNCIA COLECTIVA ("acuerdo de arbitraje") EN ESPAÑOL VER PELLA.COM/ARBITRATION.

Seller shall not be held liable for failure or delay in the performance of its obligations under this Agreement, if such performance is hindered or delayed by the occurrence of an act or event beyond the Seller's reasonable control (force majeure event), including but not limited to earthquakes, unusually severe weather and other Acts of God, fire, strikes and labor unrest, epidemics, riots, war, civil unrest, and government interventions. Seller shall give timely notice of a force majeure event and take such reasonable action to mitigate the impacts of such an event.

### Product Performance Information:

U-Factor, Solar Heat Gain Coefficient (SHGC), and Visible Light Transmittance (VLT) are certified by the National Fenestration Rating Council (NFRC).

For more information regarding the finishing, maintenance, service and warranty of all Pella® products, visit the Pella® website at [www.pella.com](https://www.pella.com)

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Manufacturer stipulates that these ratings conform to applicable NFRC procedures for determining whole product performance. NFRC ratings are determined for a fixed set of environmental conditions and a specific product size. NFRC does not recommend any products and does not warrant the suitability of any product for any specific use.

Design Pressure (DP), Performance Class, and Performance Grade (PG) are certified by a third party organization, in many cases the Window and Door Manufacturers Association (WDMA). The certification requires the performance of at least one product of the product line to be tested in accordance with the applicable performance standards and verified by an independent party. The certification indicates that the product(s) of the product line passed the applicable tests. The certification does not apply to mulled and/or product combinations unless noted. Actual product results will vary and change over the products life.

For more performance information along with information on Florida Product Approval System (FPAS) Number and Texas Dept. of Insurance (TDI) number go to [www.pella.com/performance](http://www.pella.com/performance).

NO CHANGES, RETURNS OR CREDITS AFTER ORDER IS COMMITTED. TAILGATE DELIVERY - CUSTOMER TO UNLOAD (UNLESS OTHERWISE NOTED ON CONTRACT). IF NO LABOR IS PROVIDED FOR TAILGATE ONLY DELIVERY, A \$250 RE-DELIVERY FEE WILL BE APPLIED.

Project Checklist has been reviewed

Customer Name (Please print)

Pella Sales Rep Name (Please print)

Customer Signature

Pella Sales Rep Signature

Date

Date

Credit Card Approval Signature

Order Totals	
Taxable Subtotal	\$24,913.10
Sales Tax @ 8.25%	\$2,055.33
Non-taxable Subtotal	\$50.00
Total	\$27,018.43
Deposit Received	\$13,509.22
Amount Due	\$13,509.21